



Summary of the Code of Practice and Regulations for Part 2 of the Social Services and Well-being (Wales) Act 2014



The Social Services and Well-being (Wales) Act 2014



This Act is about the future for social care in Wales.



You can find an Easy Read version of the Act on the Welsh Government website.



Everyone in Wales needs to know how to do what the Act says.



This means the Act needs **Regulations** and a **Code of Practice**.

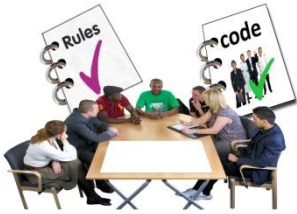
The **Regulations** are rules. The rules say what **must** be done.



The **Code of Practice** describes what social care will look like. Some things in the **Code of Practice** are good advice. Some things in the **Code of Practice must** be done.



The Act starts in April 2016.



Writing the Regulations and Code of Practice



We have asked a lot of people what we should put in the **Regulations** and **Code of Practice**.



We have written some of the **Regulations** and **Code of Practice**.

Now we want to know what you think.

Monday

2 February

You must tell us what you think by 2 February 2015.

2015



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We will look at what you tell us.



Then we will take the **Regulations** to the National Assembly for Wales in May 2015.



We will ask them to agree the **Regulations**.



Then everyone will have until April 2016 to get ready to do what the **Regulations** say.



We are still writing some of the **Regulations** and **Code of Practice** about other parts of the Act.



We will ask you about these in May 2015.



We have written **Regulations** and a **Code of Practice**.

The **Code of Practice** has 5 chapters:



- Chapter 1 is about Well-being
(sections 5, 6, 7 and 8 of the Act)



- Chapter 2 is about Finding out what local people
need (section 14 of the Act)



- Chapter 3 is about Preventative services



- Chapter 4 is about Social businesses
(section 16 of the Act)



- Chapter 5 is about Information, advice and
assistance (section 17 of the Act)



Well-being



The Act has a new **duty**.



Anyone doing things in this Act **must** do things that they think will make people healthier and happier.



They **must** do this if someone needs care and support, or if someone is a carer who needs support.



We are not making any **Regulations**.



We have written our ideas on how to do this.
You can find our ideas in Chapter 1 of the
Code of Practice.



The **code of practice** is for social services. But it will
affect the NHS and anyone else who provides
services. It will affect people who need services as
well.



The Welsh Ministers **must** write down exactly what
“healthier and happier” means. This is called a well-
being statement. They must do this by April 2016.



We are working with people to agree what to put in
the well-being statement.



Finding out what local people need



The Act says local councils and the local NHS must find out what local people need. They must find out about care and support needs. They must find out what support carers need. Then they must write it down in a report.



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The Welsh Ministers can make rules about this. The rules will say:



- Welsh Ministers must be given a copy of each local report



- Local councils and the local NHS must do this every 5 years.



- Local councils and the local NHS must think about the well-being statement when they write their report



- Local people, carers, voluntary organisations and private companies must have a say.



As well as rules, we have written about how to find out what local people need. This is in Chapter 2 of the Code of Practice.



The reason for finding out what local people need is so the local council and the local NHS can plan well.



We will make rules on how the local council and local NHS **must** work together to find out what local people need.



Preventative services



Social services **must** provide services that help people when they only need a little help to stop their needs getting bigger.



The local council and local NHS must work out



- what services are needed



- how many people need the services



Social businesses



Local councils must **promote** services like these:



- businesses run by people who do not keep any profit for themselves



- organisations where everyone is equal



- services that involve people in designing and running the services



- services run by organisations like charities and voluntary organisations



We think these services give a bigger say and more control to people who use the services.



We have written **Regulations**.
The **Regulations** are about:



- What activities are included



- How to decide if something is a:



- Social enterprise
- Co-operative
- Third Sector organisations; and



- How to decide which people are included



We have written Chapter 4 of the **Code of Practice**.
The chapter will be about



- Co-production. This means people who are in charge of services and members of the public work together.



- Measuring success. This means working out what matters, and if it is happening.



- Creating the right environment. This means changing how we think and how we do things.



- Tendering and procurement. This means choosing and buying services.



- Collaboration. This means organisations and services working together.



Information, advice and assistance



The Act says that local councils **must** have a service that makes sure



- people get information and advice about care and support



- people get help to get hold of care and support



The Act says the service must tell people:



- How care and support works



- Care and support that local people can use



- How to get hold of care and support



- What to do if you think you or someone else is unsafe



This service will be very important. It will:



- be the first place people go for information and advice



- it will be easy for anyone to use



- it will be part of working out what help someone needs



- it will help people find solutions



This service means that more people will get help quickly. This means that less people will need a care and support plan



There will not be any **Regulations** about this.



Chapter 5 of the **Code of Practice** will say what the service will look like:



- easy for anyone to use



- same good service all over Wales



- staff who are good at their jobs



- local councils can run a service together



- the service has to tell people about health, private companies, social businesses, charities and community groups



- finding out what each person needs, and keeping that person's information safe



- collect information about how the service is used. Managers will use the information to check the service is good and to plan for the future.