Rebalancing Care and Support Programme

Consultation questions

Name:

Organisation:

Telephone number:

Email:

Your address:

**Consultation Questions – Chapter 1**

**Question 1.1**: Do you think the principles and standards set out in the Code will help to ensure Wales-wide consistency in commissioning processes and practice and reduce duplication and complexity?

**Question 1.2** Do you think the standards set out in the Code will help to ensure Wales-wide consistency in commissioning processes and practice and reduce duplication and complexity?

**Question 1.3**: Do you think the requirements in relation to Welsh Language will help to bring about consistency around the provision of Welsh language services and the active offer?

**Question 1.4:** Do you think the requirements in relation to Equalities will help to promote and improve the rights of individuals receiving care and support and carers?

**Question 1.5**: Do you think the statutory requirements and guidance in the Code will help to reduce complexity and bring about national consistency in the commissioning of care and support?

**Question 1.6:** Do you think the statutory requirements and guidance in the Code will help to improve outcomes for individuals receiving care and support and carers?

**Question 1.7**: Do you think the statutory requirements and guidance in the Code will help to refocus the fundamentals of the care market away from price towards a value measure based upon service quality and overall cost?

**Question 1.8:** Do you think the statutory requirements and guidance in the Code will help to facilitate the provision of a seamless health and social care service, reducing barriers to joint planning and delivery.

**Consultation Questions- Chapter 2**

**Question 2.1** The principle of the pay and progression framework is to offer a national framework that can support the principles of fair work. Do you believe it can support that ambition and the benefits outlined above?

**Question 2.2** Do you have any suggestions about how the framework might be improved to help meet its ambitions?

**Question 2.3** What may be the barriers to the framework achieving its ambitions?

**Consultation Questions- Chapter 3**

**Question 3.1:** Do you agree with the design for the National Office? If not, what design would you suggest?

**Question 3.2:** Do you agree with the vision for the National Office? If not, what vision would you suggest?

**Question 3.3:** Do you agree with the proposed functions for the National Office, and the relationship described with key statutory organisations, particularly local authorities, Social Care Wales, and NHS Wales? If not, what functions do you disagree with and why?

**Question 3.4:** From the proposed functions of the National Office, do you envisage any duplications of work already carried out by other national bodies or organisations and are there further opportunities here for simplification?

Question 3.4a: If yes, how do you propose this is resolved? For instance, would you support certain functions being absorbed by the National Office?

**Question 3.5:** In its positioning within the Welsh Government and providing for a ‘bird’s eye view’ of the social care system, what are the main opportunities, working with local authorities, Social Care Wales, and other key partners, to drive service change and improvement? Please give reasons for your answer.

**Question 3.6:** What do you see as the specific opportunities for the National Office to lead culture change in relation to Welsh language? In particular, the ‘More than just words’ five-year plan (2022-27).

**Question 3.7:**  What practical steps can the National Office take to ensure equality of opportunity through social care? Noting the diversity of Wales’ communities and people’s own circumstances, how can it add value at a national level to ensure people’s wellbeing outcomes are consistently met?

**Consultation questions – Chapter 4**

**Question 4.1:** Do you have any comments on the detail of the revised draft Code, including any suggestions about what is missing, what could be omitted or where wording could be improved?

**Question 4.2:** In particular, do the revisions to Chapter 4 help clarify the duty on local authorities to promote social enterprises, co-operatives, user-led services and the third sector? Is anything missing or unclear?

**Question 4.3:** Does the new Chapter 5 give the right messages about the duty on local authorities to promote the involvement of service users and carers? Is anything missing or unclear?

**Consultation Questions- Chapter 5**

**Question 5.1:** Do you agree with our proposals to amend the Partnership Arrangements Regulations 2015, and to the Care and Support (Area Planning) (Wales) Regulations 2017? Are there any other amendments you feel we need to make?

**Question 5.2:** Have you any comments on the proposed revisions to the Part 9 Statutory Guidance, including any suggestions about what is missing, what could be omitted or where wording could be improved?

**Question 5.3**: Do you agree that the proposed amendments to the regulations and statutory guidance will help to strengthen regional partnership arrangements and the role of Regional Partnership Boards? Do you have any other suggestions about what could be included?

**Consultation Questions- Chapter 6**

**Question 6.1**: Are there any barriers in implementing the new guidance for the production of the Local Authority Social Services Annual Reports?

**Question 6.2:** What support/training is required in implementing the new guidance?

**Question 6.3:** What outputs or analysis of the Local Authority Social Services Annual Reports would you want to see undertaken?

**Question 6.4:** Do you consider that the combination of the Performance and Improvement Framework, National Outcomes Framework and Local Authority Social Services Annual Reports provides sufficient guidance and structure for local authorities in achieving the outcomes?

**Consultation Questions- Chapter 7**

**Question 7.1:** We would like to know your views on Sections 1 and 8 of the Integrated Impact Assessment. Are there any specific areas where you feel further detail is required, or any specific issues you wish to highlight which may have an impact on a specific group?

**Consultation Questions- Chapter 8**

**Question 8.1**: We would like to know your views on the effects that any of the products presented within this rebalancing consultation would have on the Welsh language, specifically on opportunities for people to use Welsh and on treating the Welsh language no less favourably than English.

What effects do you think there would be?  How could positive effects be increased, or negative effects be mitigated?

**Question 8.2**: Please also explain how you believe the products presented within this rebalancing consultation could be formulated or changed so as to have positive effects or increased positive effects on opportunities for people to use the Welsh language and on treating the Welsh language no less favourably than the English language, and no adverse effects on opportunities for people to use the Welsh language and on treating the Welsh language no less favourably than the English language.

**Question 8.3**: We have asked a number of specific questions. If you have any related issues which we have not specifically addressed, please use this space to report them: