

**Number: WG45289**

Welsh Government

Consultation response form

Ending Homelessness Outcomes Framework

Date of issue: 12 June 2023

Action required: Responses by 18 September 2023

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Mae’r ddogfen hon ar gael yn Gymraeg hefyd / This document is also available in Welsh

Rydym yn croesawu gohebiaeth a galwadau ffôn yn Gymraeg / We welcome correspondence and telephone calls in Welsh

Mae’r ddogfen yma hefyd ar gael yn Gymraeg.

This document is also available in Welsh.

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**Overview**

This consultation is to gather views on the draft Ending Homelessness Outcomes Framework.

**How to respond**

Please respond by completing the online form or completing this questionnaire and sending it to [homelessnesspolicy@gov.wales](mailto:homelessnesspolicy@gov.wales)

If you intend to respond in writing, please send completed forms to:

Housing Policy Division

Welsh Government

Cathays Park

Cardiff

CF10 3NQ

When you reply, it would be useful if you confirm whether you are replying as an individual or submitting an official response on behalf of an organisation and include:

- your name,

- your position (if applicable), and;

- the name of organisation (if applicable).

**Further information and related documents**

Large print, Braille and alternative language versions of this document are available on request.

| **Data Protection** |
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| Any response you send us will be seen in full by Welsh Government staff dealing with the issues which this consultation is about. It may also be seen by other Welsh Government staff to help them plan future consultations.  The Welsh Government intends to publish a summary of the responses to this document. We may also publish responses in full. Normally, the name and address (or part of the address) of the person or organisation who sent the response are published with the response. This helps to show that the consultation was carried out properly. If you do not want your name or address published, please tick the box below. We will then blank them out.  Names or addresses we blank out might still get published later, though we do not think this would happen very often. The Freedom of Information Act 2000 and the Environmental Information Regulations 2004 allow the public to ask to see information held by many public bodies, including the Welsh Government. This includes information which has not been published. However, the law also allows us to withhold information in some circumstances. If anyone asks to see information we have withheld, we will have to decide whether to release it or not. If someone has asked for their name and address not to be published, that is an important fact we would take into account. However, there might sometimes be important reasons why we would have to reveal someone’s name and address, even though they have asked for them not to be published. We would get in touch with the person and ask their views before we finally decided to reveal the information. |

| **Confidentiality** |
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| Responses to consultations may be made public on the internet or in a report.  **If you would prefer your response to remain anonymous, please tick here**: |

This consultation will close on 18 September. Responses to this consultation will be analysed and a Welsh Government Response will follow.

| **Date:** | |
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| Your Name: |  |
| Your Position *(if applicable):* |  |
| Your Organisation *(if applicable):* |  |
| Email / Telephone Number: |  |
| Your address: |  |

| Type of Organisation - Choose one of the following: | Please select |
| --- | --- |
| Local Authority - Housing Options and Homelessness Teams |  |
| Local Authority – Data team |  |
| Local Authority - Other |  |
| Registered Social Landlord |  |
| Third Sector service provider |  |
| Health services |  |
| Social care services |  |
| Other Service Provider/Advice Agencies |  |
| Member of Public |  |
| Other interested party (please specify) |  |

**In which specific countries do you operate**

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**QUESTIONS:**

**Question 1**

The Ending Homelessness Outcomes Framework identifies six overarching strategic outcomes:

1. Rare

2. Brief

3. Unrepeated

4. Workforce

5. Public Service response

6. Person-centred approach

**Based on the key principles of the framework (in section three), to what extent do you agree the above areas are the right strategic focus for the framework?**

* **Strongly agree**
* **Agree**
* **Neither agree nor disagree**
* **Disagree**
* **Strongly disagree**

If ‘strongly agree / agree’ - Please explain why you consider these strategic outcomes are the right areas to include in the Framework

If ‘strongly disagree / disagree’ – Please explain what strategic outcomes should be excluded; or others that should be included.

*Please consider the Key Principles in Section 3 of the Ending Homelessness Outcomes Framework consultation document* <https://www.gov.wales/ending-homelessness-outcomes-framework> *when proposing suggestions.*

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**Question 2a**

**Are there any additional detailed outcomes that you think should be included? (please refer to the definition of detailed outcomes in the Ending Homelessness Outcomes Framework consultation on pages 15 – 28)** <https://www.gov.wales/ending-homelessness-outcomes-framework>

* **Yes**
* **No**
* **Don’t know**

If yes, please list those you think can be improved and why.

*We would suggest that you consider the Key Principles in Section 3 of the Ending Homelessness Outcomes Framework consultation document* <https://www.gov.wales/ending-homelessness-outcomes-framework> *when proposing improvements.*

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**Question 2b**

**Are there any proposed detailed outcomes that you think should be excluded?**

* **Yes**
* **No**
* **Don’t know**

If yes, please list those you think should be excluded and why.

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**Question 2c**

**Are there any proposed detailed outcomes that can be improved?**

* **Yes**
* **No**
* **Don’t know**

If yes, please list those you think can be improved and why.

*We would suggest that you consider the Key Principles in Section 3 of the Ending Homelessness Outcomes Framework consultation document* <https://www.gov.wales/ending-homelessness-outcomes-framework>*when proposing improvements.*

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**Question 3**

Equalities, anti-discrimination and human rights underpin our Ending Homelessness Action Plan to recognise the barriers of inequality, discrimination and marginalisation that particular groups are much more likely to face.

We have attempted to reflect this in the EHOF through:

* Rare: Detailed Outcome 2 - Groups at greatest risk are identified and measures put in place so that fewer people in those groups experience homelessness and
* Strategic Outcome 6: Person Centred, and underpinning outcomes.

**To what extent does the outcomes framework adequately help to measure progress against this overarching goal?**

* **Strongly agree**
* **Agree**
* **Neither agree nor disagree**
* **Disagree**
* **Strongly disagree**

If ‘strongly agree / agree’ - Please explain why you consider the outcomes framework adequately helps to measure progress against this overarching goal?

If ‘strongly disagree / disagree’ – Please explain why you don’t consider the outcomes framework adequately helps to measure progress against this overarching goal?

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**Question 4**

**Unrepeated**: Detailed Outcome 1 - *People do not experience multiple episodes of homelessness* identifies a data indicator *(a) The number of households who received a relief duty (S73) who later (within* ***X*** *months) submitted a further homeless application (absolute, per 10,000 and as a proportion of all applications)*

**In respect of experience of repeat homelessness, what do you consider to be an appropriate timeframe to capture data for a household who has received a relief duty, and then** *(***within*****X*****months***)* **submitted a further homeless application?**

1. 6 months

1. 12 months
2. Other (please specify)

Please provide reasons for your answer.

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**Question 5 (a)**

**Unrepeated**: Detailed Outcome 3 - *People can access the right home in the right place*.

We recognise this is a difficult outcome to measure and the proposed data indicators are currently **not** captured in existing data collections (although indicator b can be proxied using an indicator from the Housing First tracker by Cymorth Cymru in the interim).

**Please set out for each of the potential future data indicators below, whether you think they can be used to measure progress against the outcome?**

1. Number and percentage of people who are sustaining tenancies 6 months after receiving support (Low/Medium needs)

* **Yes**
* **No**
* **Don’t know**

1. Number and percentage of people who are sustaining tenancies 6 months after receiving intensive housing led support such as Housing First (High Needs)

* **Yes**
* **No**
* **Don’t know**

1. Number and percentage of people who have stayed in supported accommodation who are sustaining tenancies 6 months after commencement of tenancy (Intensive needs)

* **Yes**
* **No**
* **Don’t know**

If you have responded ‘no’ to any of the proposed indicators please can you provide the reason for your response including any alternative data indicators you might suggest\*.

\*New data suggestions will be considered in terms of current and potential availability

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**Question 5 (b)**

Data indictors (a), (b) and (c) above refer to a 6 month timeframe for sustaining tenancies.

**To what extent do you agree with this 6 month timeframe?**

* **Strongly agree**
* **Agree**
* **Neither agree nor disagree**
* **Disagree**
* **Strongly disagree**

**Question 6 (a)**

**Brief**: Detailed Outcome 2 - *Nobody experiences homelessness long-term* identifies a data indicator *(a) The number of households experiencing long-term homelessness (absolute and rate per 10,000 households)*

**What do you consider to be a suitable timeframe to measure long-term homelessness?**

1. 6 months

1. 12 months
2. Other (please specify)

Please provide reasons for your answer.

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**Question 6 (b)**

**Brief**: Detailed Outcome 2 identifies a data indicator *(b) The number of people experiencing long-term street homelessness (absolute and rate per 100,000 population)*

**What do you consider to be a suitable timeframe to measure long-term street homelessness?**

1. 3 months

1. 6 months
2. Other (please specify)

Please provide reasons for your answer.

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**Question 7**

**Public Service response:** Placeholders have been identified as potential data indicators for the future.

**Are there any current data indicators which exist you would like to make us aware of relating to the wider public service response?**

* **Yes**
* **No**
* **Don’t know**

If ‘yes’ - Please explain which existing current data indicatorsrelating to the wider public service response.

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**Question 8 (a)**

We would like to know your views on the effects that the Ending Homelessness Outcomes Framework would have on the Welsh language, specifically on opportunities for people to use Welsh and on treating the Welsh language no less favourably than English.

**What effects do you think there would be?**

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**Question 8 (b)**

**How could positive effects be increased?**

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**Question 8 (c)**

**How could negative effects be mitigated?**

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**Question 9**

We also want to understand how proposed Ending Homelessness Outcomes Framework could be formulated or changed so as to have positive effects or increased positive effects on opportunities for people to use the Welsh language and on treating the Welsh language no less favourably than the English language, and no adverse effects on opportunities for people to use the Welsh language and on treating the Welsh language no less favourably than the English language.

How do you think the framework could be formulated or changed to have positive effect on the Welsh language?

**Response:**

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**Question 10**

We have asked a number of specific questions. If you have any additional feedback about the Ending Homelessness Outcomes Framework, please record this here:

**Response:**

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