

Easy Read



Llywodraeth Cymru
Welsh Government

Using direct payments for Health and Social Care

Response form

July 2025

About this document



Please read the main document called **Using direct payments for Health and Social Care - We want to know what you think.**



Then answer the questions in this response form.



Please send this form back to us by **8 October 2025.**



Online:

You can fill out our online response form:

<https://www.gov.wales/proposed-regulations-direct-payments-health-and-social-care>



Email:

You can fill in this form on your computer and email it to: HSC.DirectPaymentsConsultation@gov.wales



Or print it and post it to:

Direct Payments Policy Team
Inclusion and Corporate Business Division
Social Services and Integration Directorate
Welsh Government
Cathays Park
Cardiff
CF10 3NQ



If you want this document in a different format or language, please contact us at:

directpayments@gov.wales



Or write to:

Direct Payments Policy Team
Inclusion and Corporate Business Division
Social Services and Integration Directorate
Welsh Government
Cathays Park
Cardiff
CF10 3NQ



This document is also available in Welsh.



This document was made into easy read by [Easy Read Wales](#) using **Photosymbols**. To tell us what you think about this easy read version, [click here](#).

Questions

Changing the rules for Local Health Boards

Please read page 9 of the main document.



1. What do you think about our ideas for changing the rules?

Ideas for the rules for direct payments in health care

Who can get direct payments



Please read pages **10 to 17** of the main document.

2. What do you think about the rules for who can get a direct payment?

This includes:

- Adults and children
- Representatives
- Nominees
- What Local Health Boards must think about

Please tell us if you think there is anything that should be added or changed.

Deciding to make a direct payment



Please read pages **18 to 21** of the main document.

We wrote about:

- Who the Local Health Board should discuss their decision with.
- What they should think about when making their decision.
- Telling people about their decision.



3. What are your views on the rules for deciding to make a direct payment?

Care and support plans

Please read pages **22 to 28** of the main document.



4. What do you think about the rules for care and support plans?

This includes:

- What should be in care and support plans
- Rules for care coordinators
- Managing risks
- Services you cannot use direct payments for
- One-off payments

Information, advice and other support

Please read pages **27 to 28** of the main document.



5. What do you think about our ideas for giving people information, advice and support?

Please tell us if anything is missing, or if you have any suggestions.

Rules for people who get direct payments

Please read pages **29 to 30** of the main document.



6. What do you think about the rules people must follow when they use direct payments?

Please tell us if anything is missing, or if you have any suggestions.

Checking and reviewing direct payments

Please read pages **31 to 33** of the main document.



7. What do you think about the rules Local Health Boards must follow to check and review direct payments?

Please tell us if anything is missing, or if you have any suggestions.

Paying back direct payments

Please read pages 34 to 35 of the main document.



8. What do you think about the rules for asking people to pay back direct payments?

Please tell us if anything is missing, or if you have any suggestions.

Changes to social care direct payments

Please read pages 36 to 37 of the main document.



- 9. We wrote about changing the rules, so people using direct payments for social care can choose someone else to manage their direct payments.**

What do you think about this idea?

Other comments



10. We want to make guidance to help people understand the new rules. What topics or issues should this guidance include?



11. Do you think the new rules could affect some people more than others? For example, people with different backgrounds, or disabilities.

Yes

No

Not sure



What do you think the effects would be, if any?

The Welsh language



12. How do you think the rules may impact the Welsh language?

For example, will it help people use the Welsh language more?



13. Do you think we can make any changes to the plan that would help:

- People use the Welsh language more.
- Support the Welsh and English languages equally.
- Reduce any negative effects on using the Welsh language.

Anything else?



14. Do you want to share anything else that we have not asked about?



Thank you for answering these questions.



We may share the answers we receive in a report or on the internet.



You can read about how we keep your information safe and private:

<https://www.gov.wales/proposed-regulations-direct-payments-health-and-social-care>



If you want your response to stay private, please tick the box.

