Easy Read

Llywodraeth Cymru
Welsh Government

Care and support services in Wales

Changes to the rules for local councils and health boards

Response form



2026

How to use this document

This is an Easy Read version of: **Consultation on proposed revisions to the National Framework for Commissioning Care and Support: Code of Practice.**



You may need support to read it. Ask someone you know to help you.

Llywodraeth Cymru
Welsh Government

Where the document says **we**, this means **Welsh Government.** For more information contact:

Email: NationalCommissioning@gov.wales

Website: National framework commissioning care and support | GOV.WALES

Hawdd ei Ddeall Cymru
Easy Read Wales

Easy Read Wales made this Easy Read document. Click here to tell us what you think.

Contents

How to fill in this form **4**

How to share your views **6**

Questions **7**

How to fill in this form



Please read the main Easy Read document called:

[Care and support services in Wales - Changes to the rules for local councils and health boards. What do you think]().



Then answer the questions in this booklet.



This document is also available in:

- Welsh
- Easy Read
- British Sign Language (BSL)



If you want the document in a different format, please email: NationalCommissioning@gov.wales



If you would like more information about how we use and keep your information, please email us at: DataProtectionOfficer@gov.wales

How to share your views



Send us your answers by **1 February 2027**.



Please complete the online form: National framework commissioning care and support | GOV.WALES



Or answer these questions and email them to: NationalCommissioning@gov.wales



Or you can post them to:

National Commissioning Team,
National Office for Care and Support
Social Services and Integration Department
Welsh Government
Cathays Park
Cardiff
CF10 3NQ

Questions



Question 1.

Read pages from 11 to 27

We have updated the 2024 Code of Practice to make sure it:



- Follows our policies and laws.



- Improves services.



- Supports more services for children.



Do you agree the updates will help us do these things?

- [ ] Strongly agree
- [ ] Agree
- [ ] Agree a little bit
- [ ] Disagree
- [ ] Not sure



Question 2.

Read page 28.



There will be an online toolkit to help organisations use the updated Code.



Is there anything else the National Office for Care and Support could do?



Question 3.



Do you think the updated Code will have any risks?

For example costs.

- [ ] Yes
- [ ] No
- [ ] Not sure
- [ ] Other, please say what:



Question 4.



Do you think the updated Code will have any benefits?

- Yes
- No
- Not sure



Tell us if you have any other comments:



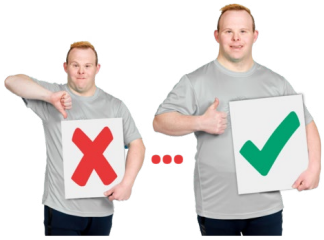
Question 5.

Read page 29.

The updated Code says that organisations must:



- Check how well they are doing each year.



- Make a plan to improve.



- Send the plan to the **National Office for Care and Support** by 30 April each year.



Do you agree with this change?

- Strongly agree
- Agree
- Neither agree or disagree
- Disagree
- Strongly disagree



Tell us if you have any other comments:



Question 6.



Do you agree that the updated Code will improve care services for people?

- Strongly agree
- Agree
- Neither agree or disagree
- Disagree
- Strongly disagree
- Do not know



Question 7.



Do you agree the changes in the updated Code will help make sure care services are good value for money?

- Strongly agree
- Agree
- Neither agree or disagree
- Disagree
- Strongly disagree
- Do not know



Tell us if you have any other comments:



Question 8.

Will the changes make things better for:

- **People who need care and support?**
- **Their unpaid carers and communities?**

Make things much better

Make things a little better

Make no difference

Make things a little worse

Make things much worse



Tell us if you have any other comments:



Question 9.

What effect could the updated Code have on:

- Chances to use the Welsh language.

- Making sure Welsh is treated fairly compared with English?



Question 10.

How could we make the changes better for the Welsh language?

How could we stop any negative effects on the Welsh language?



Question 11.

Do you think the changes to the Code will have any good or bad effects on groups of people. Like:

- People who need care and support.
- Unpaid carers.
- Other groups of people.



Please tell us who and how they would be affected.



Thank you for answering the questions.