



Llywodraeth Cymru  
Welsh Government

RESEARCH

# Welsh Government People Survey: 2021

The Civil Service People Survey is a UK-wide survey conducted with around 100 organisations that measures employee engagement and staff satisfaction between 11 October and 3 November 2021.

First published: 17 May 2022

Last updated: 17 May 2022

Number of returns: 4,127

Response rate: 67%

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## Employee engagement is shaped by experience at work, as measured by nine themes in the survey shown below

	Theme score	Difference from previous survey	Difference from Civil Service People Survey 2021
Engagement index	68%	-2%	2%
My work	83%	-1%	3%
Organisational objectives and purpose	87%	0%	2%
My manager	76%	0%	2%
My team	86%	0%	2%
Learning and development	53%	-1%	-4%
Inclusion and fair treatment	85%	-1%	3%
Resources and workload	79%	0%	4%
Pay and benefits	60%	-4%	21%
Leadership and	60%	-2%	2%

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<b>Theme score</b>	<b>Difference from previous survey</b>	<b>Difference from Civil Service People Survey 2021</b>
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**managing change**

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Please note, some comparisons have been calculated using rounded figures, so the actual percentage point difference may vary by up to 1 percentage point.

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