

Welsh Government People Survey: 2022

The Civil Service People Survey is a UK-wide survey conducted with around 100 organisations that measures employee engagement and staff satisfaction between November 2021 and September 2022.

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Response rate: 69%

## Employee engagement is shaped by experience at work, as measured by nine themes in the survey shown below

|  | Theme<br>Score | Difference to<br>previous survey | Difference to Civil Service<br>People Survey 2022 |
|--|----------------|----------------------------------|---|
| Engagement index                         | 65%            | -3%                              | 0%  |
| My work                                  | 81%            | -1%                              | 2%  |
| Organisational<br>objectives and purpose | 83%            | -4%                              | 0%  |
| My manager                               | 79%            | -1%                              | 1%  |
| My team                                  | 85%            | -1%                              | 1%  |
| Learning and<br>development              | 52%            | -1%                              | -3%   |

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|                                 | Theme<br>Score | Difference to<br>previous survey | Difference to Civil Service<br>People Survey 2022 |
|---------------------------------|----------------|----------------------------------|---|
| Inclusion and fair<br>treatment | 84%            | -1%                              | 3%  |
| Resources and<br>workload       | 77%            | -2%                              | 3%  |
| Pay and benefits                | 47%            | -13%                             | 19%   |
| Leadership and managing change  | 56%            | -4%                              | 2%  |

Please note, some comparisons have been calculated using rounded figures, so the actual percentage point difference may vary by up to 1 percentage point.

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