



Llywodraeth Cymru
Welsh Government

PUBLICATION

Rural Payments Wales (RPW): service update regarding RPW online based Rural Development Programme (RDP) projects Rural Payments Wales (RPW): service update and Rural Development Programme supported projects: June 2023

Latest service update on Sustainable Production Grant (SPG), Rural Business Investment Scheme (RBIS) Food and Non-Agriculture Cooperation Supply Chain Development (CSCD).

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Contents

[Projects with a 30 June 2023 Contract Expiry date](#)

[Expenditure Register and Competitive Tendering records](#)

[Project 'In-Situ' Inspection](#)

[Project queries](#)

[Customer Contact Centre](#)

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Projects with a 30 June 2023 Contract Expiry date

All projects with a contract expiry date of 30 June 2023 are expected to have incurred all eligible project expenditure by this date and submit their final claim **no later than 7 July 2023**.

If you have project investment items or activities profiled prior to or for June 2023, you must submit your final claim(s) **by 7 July 2023 via the claim application available on your Rural Payments Wales (RPW) Online account**.

Expenditure Register and Competitive Tendering records

Please remember to submit competitive tendering information to RPW for approval prior to submitting your claim.

For project items **over £500 and under £5,000**:

- submit a Competitive Tendering record for expenditure approval

For project items **over £5,000**:

- submit a Competitive Tendering record for expenditure approval
- submit supporting evidence i.e. copies of 3 quotes obtained

The Competitive Tendering Records can be found at the following link: [Rural Development Programme 2014 to 2020: competitive tendering and public procurement record templates](#).

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Project 'In-Situ' Inspection

Rural Payments Wales (RPW) is required to carry out an 'in-situ' inspection of all projects before the final payment can be released.

The inspection will verify:

- that claimed items are in place
- evidence of project expenditure, where appropriate
- the outputs and indicators for your project have been met, and
- contractual special conditions have been completed

Co-operation and Supply Chain Development Scheme (CSCD) projects will also need to provide evaluation reports.

To help reduce the time needed for the inspection and avoid delays with your final payment we ask that you start to gather such information in advance of the inspection.

Where appropriate, we will also write to you in advance of the inspection and provide more detail regarding the information that will need to be submitted.

Project queries

All enquiries and documentary evidence should be directed and submitted to:

- the RPW Customer Contact Centre, or
- your secure RPW online account

If you are unable to access your RPW online account, please contact the RPW Customer Contact Centre immediately.

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Customer Contact Centre

Our **RPW Customer Contact Centre** operators continue to work from home. This may affect the speed of response to some enquiries.

The Customer Contact Centre telephone service is operating as follows:

Period	Opening hours
Monday to Friday	9:00am to 4:00pm

Where possible, routine project enquiries or requests should be submitted via the RPW online account which is available 24 hours a day.

This document may not be fully accessible.

For more information refer to our [accessibility statement](#).

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