

Performance measurement framework for local authorities

Who is this for?

Local authorities in relation to their social services functions under the Social Services and Well-being (Wales) Act 2014.



Llywodraeth Cymru
Welsh Government

What is the purpose of this framework?

- Enable people to understand the quality of social services and to make informed decisions about their care and support.
- Reinforce local authorities' strategic planning to enable targeted resources and improvement activity. Support local authorities to compare and benchmark their performance against others and learn and improve.
- Evidence responsibility and accountability for local delivery to the Welsh Ministers and inform national policy development.
- Support and inform the regulation, inspection audit and scrutiny regime.

www.gov.wales



Who developed this?

We have consulted widely. A cross sector technical network was set up to advise the Welsh Government on this framework, membership can be seen here:
<http://gov.wales/topics/health/socialcare/act/resources/draft-regulations/?lang=en>

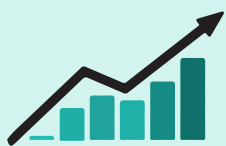
How will performance be measured?

The code of practice in relation to measuring social services performance has been issued under the Social Services and Well-being (Wales) Act 2014 and is available here:

<http://gov.wales/topics/health/socialcare/well-being/performance/?lang=en>

The performance measures set out in the code of practice will replace all current performance measures for local authority social services and must be collected on the commencement of the Act.

How will performance be reported?



Data will be published on StatsWales



We will produce an annual written report

How does this fit with the national outcomes framework?



Social services national outcomes framework

People

Care home services

Third Sector

Local authorities

Social Enterprises

Domiciliary care services

Adoption services

NHS

Fostering services

User led services

Co-operatives

Residential family centre services

Adult placement services

How will other services be held to account?

The Regulation and Inspection of Social Care (Wales) Bill will develop the approach to ensure regulated care and support services can be held to account.