



Llywodraeth Cymru  
Welsh Government

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# Travelling to Better Health

Outcome Measures

July 2015





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### ***Travelling to Better Health***

## **Policy Implementation Guidance for Healthcare Practitioners on working effectively with Gypsies and Travellers**

### **Outcome Measures**

To support the implementation of this guidance, a series of management actions for Local Health Boards are set out below in the form of Outcome Measures. While these are not obligatory, Local Health Boards are recommended to take action in response to each Outcome Measure. The Outcome Measures have been selected following an analysis of the research and field work and LHBs are asked to write to the Welsh Government by the stated dates demonstrating and evidencing achievement of them.

1. By January 29 2016: All LHBs to have developed and agreed arrangements with partners (including the local authority and the Police) for managing health assessments within the joint protocol for managing unauthorised camping. An example of a health section within a protocol can be found at Annex 4.
2. By January 29 2016: All LHBs and Trusts to have established the knowledge and understanding of healthcare staff in relation to Gypsies and Travellers in terms of their cultural identity. The results should then be used to develop further training within equalities training. It is recommended that such training is developed and monitored with Gypsies and Travellers themselves and organisations that work with them.
3. By April 29 2016 : All LHBs, working as appropriate with partner agencies, to have completed a first Health Needs Assessment of Gypsies and Travellers in their area and to have reported the results to Public Health Wales and the Welsh Government. A sample Health Needs Assessment form can be found at Annex 5.
4. By June 30 2016: All LHBs and Trusts to ensure as far as possible that all healthcare staff have undertaken the *Treat Me Fairly*<sup>1</sup> equalities training e-learning package developed by the NHS CEHR and NHS Wales. Work is underway to include a specific scenario relating to Gypsies and Travellers within this package.

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<sup>1</sup> NHS Centre for Equality and Human Rights, October 2013. *Treat Me Fairly e-learning*. Access via the Learning@NHS Wales portal, visit [www.mle.wales.nhs.uk](http://www.mle.wales.nhs.uk) and search for 'Treat Me Fairly'.  
<https://www.wales.nhs.uk/sites3/page.cfm?orgid=256&pid=70042>

Work to deliver the following Outcome Measures will be led by the Welsh Government.

1. By March 31 2016: Welsh Government and Public Health Wales, in partnership with Gypsies and Travellers and agencies which work with them, to develop a range of materials about health and healthcare for Gypsies and Travellers.
2. By March 31 2016: All LHBs and Trusts to have engaged with Welsh Government-led developments to introduce Census 2011 ethnic categories into appropriate local operational systems and central reporting.