

Corporate Plan Summary 2019-2022



The Welsh Revenue Authority was established in October 2017 to collect and manage Land Transaction Tax and Landfill Disposals Tax which replaced Stamp Duty Land Tax and Landfill Tax in Wales from April 2018. These new Welsh taxes directly fund public services in Wales.

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Our Approach



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The Welsh Revenue Authority (WRA) is committed to helping to deliver a fair tax system for Wales. We have been doing this through *Our Approach* – a Welsh way of doing tax. By working with representatives, partner organisations, taxpayers and the public, we want this partnership-led approach to ensure taxes are collected and managed efficiently and effectively.

We want to create the type of tax system that is fair and reflects the priorities of Wales. As we conclude our first year of operations, we are pleased to publish our second corporate plan which details how we will deliver for the people of Wales.







Our purpose and strategic objectives



Our purpose is to:

- → Design and deliver Welsh national revenue services
- → Lead the better use of Welsh taxpayer data

We will do this effectively by:

Making it easier

We will make it easier to pay the right amount of tax

Being more efficient

We will deliver in a way that is sustainable and delivers value for money

Ensuring we are fair

We will be fair and consistent in the way we collect and manage tax, taking proportionate action when people do not meet their obligations

Enhancing our capability

We will develop individual and collective capability

Our wider role



We will develop two other areas to make the most out of our role:



We will make the most of our data assets, and work with others holding Welsh taxpayer data to enhance the way we share, use and analyse those data for the benefit of Wales



We will use our experience and expertise to support the design of Welsh revenue services

How to find out more

The full version of our Corporate Plan can be downloaded from our website: gov.wales/wra