

# RPW Ar-Lein Online

Taliadau Gwledig Cymru  
Rural Payments Wales



Llywodraeth Cymru  
Welsh Government

www.cymru.gov.uk

## A simple guide for Customers on how to use RPW Online



# How to Use Rural Payments Wales Online

The purpose of this document is to give you step-by-step instructions on how to use RPW Online. Below you will see the contents page which has clickable links for ease of use. You will also find 'Back to Contents' links at the end of each section so you can easily move from one instruction to another.

The Welsh Government produces this Guide in Welsh and English as required under the Welsh Government Welsh Language Scheme. Should you require a copy of this Guide in the alternative language, you can access it from our Welsh Government website [www.wales.gov.uk/RPWonline](http://www.wales.gov.uk/RPWonline) by selecting the language switcher at the top of the page and re-opening the document. If you are having problems or are unable to access our website, please contact the RPW Online Helpdesk on 0300 062 5004 or email [RPWOnline@Wales.gsi.gov.uk](mailto:RPWOnline@Wales.gsi.gov.uk)

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## Disclaimer

The purpose of this guide is to help you use the Rural Payments Wales Online service. This Guide has been divided into sections with detailed step by step instructions. As the Rural Payments Wales Online facilities are being developed in phases this Guide will change from time to time.

Produced by the Welsh Government

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# RPW Online

## Financial Information

The 'Financial Information' menu currently has two options within it:

- Bank Details
- Payments

Welcome Kathryn Godsoe CRN: ADD [REDACTED] K Godsoe

Home My Farm Entitlements Financial Information Documents

Bank Details  
Payments

Welcome to RPW Online. This service is currently in development, with features likely to change and some things may move location. Please bear this in mind when using the service.

If your account has been put on Restricted Block, the 'Payments' menu option will not show.

Welcome Kathryn Godsoe CRN: ADD [REDACTED] Godsoe

Home My Farm Entitlements Financial Information Documents

Bank Details

Account currently has restricted access - See the Restricted Access section of the SAF and Rural Development applications)

**Please Note:** If your account has been put on Restricted Block, you will see this message. Restricted Block will not prevent you from accessing your online account, but you will be restricted to view only access on all but the 'Documents' and 'Messages' menu option.

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## Bank Details

Once you select 'Bank Details' you will see the following page:

Wales Online - Windows Internet Explorer

https://test.rpwonline.wales.gov.uk/en/financialinformation/bank-details.xhtml

Wales Online

Welcome Kathrynne Godsoe CRN: A00 [REDACTED] K Godsoe [Cymraeg](#) | [Log Off](#)

Home My Farm Entitlements Financial Information Documents Applications and Claims Messages 3 My Online Account

Bank Details [Payments](#)

### Bank Details

the bank details we have from you

If the bank details shown below change please notify us, as soon as possible, in writing signed by all your business' Authorising Individuals.

Currency Type	Account Number	Sort Code	Account Name	Bank Name	Bank Postcode
GBP	[REDACTED]867	[REDACTED]-85	K Godsoe	NAT WEST BANK PLC	BN21 3ND

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**Bank Details**

If the bank details shown below change please notify us, as soon as possible, in writing signed by all your business' Authorising Individuals.

Currency Type	Account Number	Sort Code	Account Name	Bank Name	Bank Postcode
GBP	[REDACTED]867	[REDACTED]-85	K Godsoe	NAT WEST BANK PLC	BN21 3ND

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The 'Bank Details' page will list your banking information and your currency type.

Should your bank details change, you will not be able to amend them via your online account. Please contact your local Divisional Office with any changes.

**Please Note:** If you employ an Agent or Farming Union to manage your account online, they do **not** have access to view your Bank Details page, no matter what Roles you have assigned to them.

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## Payments

When you select the 'Payments' menu option, you will see the following page:

The screenshot shows the 'Payments' page on the Rural Payments Wales Online portal. A dropdown menu for 'Scheme' is set to 'All'. Below the menu, a table displays payment details for the 'Single Payment Scheme 2012'. The table has three columns: 'Scheme', 'Amount Paid', and 'Date Paid'. The amount paid is £ 8571.21 and the date paid is 27/02/2013. Callouts provide instructions on how to use the dropdown menu and identify the columns in the table.

You have the option here to select the scheme payments you wish to view. Drop down the menu to select the Scheme. As more payments are made to you, more options will become available here.

Payments that have been made to you

This page displays the details of payments you have received. Details will only appear on this page after the payment has been paid

Scheme	Amount Paid	Date Paid
Single Payment Scheme 2012	£ 8571.21	27/02/2013

1. The Scheme and scheme year.

2. The Amount Paid for that scheme.

3. The date that the scheme was paid.

**Please Note:** The payments information will be sent to RPW Online overnight, so it is not updated instantly. Payments will show on RPW Online a couple of days before the payment is made.

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## Useful Links

### Services available through the Government Gateway

You may wish to note some of the other services that you can access through the Government Gateway.

These services will be listed in alphabetical order once you have logged into the Government Gateway. However, for quick reference, please see the list of websites below:

- **British Cattle Movement Service (BCMS) - CTS Online =**  
[www.secure.services.defra.gov.uk/wps/portal/ctso](http://www.secure.services.defra.gov.uk/wps/portal/ctso)
- **Department for Environment Food and Rural Affairs (Defra) =**  
[www.defra.gov.uk/](http://www.defra.gov.uk/)
- **Rural Payments Agency (RPA) SPS Online =**  
[www.spsonline.rpa.gov.uk/RPARegAndEnrol/secure!unsecured.action](http://www.spsonline.rpa.gov.uk/RPARegAndEnrol/secure!unsecured.action)
- **The Scottish Government's Rural Payments Online =**  
[www.scotland.gov.uk/Topics/farmingrural/Agriculture/grants/Online-Services/18909](http://www.scotland.gov.uk/Topics/farmingrural/Agriculture/grants/Online-Services/18909)
- **Department of Agriculture and Rural Development (DARD) Online Service =**  
<http://www.dardni.gov.uk/index/online-services/saf-online.htm>
- **Welsh European Funding Office (WEFO) Online =**  
[www.wefo.wales.gov.uk/wefo-online/?lang=en](http://www.wefo.wales.gov.uk/wefo-online/?lang=en)

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## Other Services

The following is a list of links that are not displayed on the Government Gateway, which you may find useful:

- **Welsh Government** = [www.wales.gov.uk/?lang=en](http://www.wales.gov.uk/?lang=en)
- **Welsh Government – Farming and Countryside** = [www.wales.gov.uk/topics/environmentcountryside/farmingandcountryside/?lang=en](http://www.wales.gov.uk/topics/environmentcountryside/farmingandcountryside/?lang=en)
- **Welsh Government – Farmers Guide to Cross Compliance** = [www.wales.gov.uk/topics/environmentcountryside/farmingandcountryside/farming/crosscompliance/?jsessionid=q58rP2RJs0YWxhsbyMcZJbLwRRJpMSDSmlLhXcnNFGVYpmQ9T6sf!-278964247?lang=en](http://www.wales.gov.uk/topics/environmentcountryside/farmingandcountryside/farming/crosscompliance/?jsessionid=q58rP2RJs0YWxhsbyMcZJbLwRRJpMSDSmlLhXcnNFGVYpmQ9T6sf!-278964247?lang=en)
- **Welsh Government – Bovine TB** = [www.new.wales.gov.uk/topics/environmentcountryside/ahw/disease/bovinetuberculosis/?lang=en](http://www.new.wales.gov.uk/topics/environmentcountryside/ahw/disease/bovinetuberculosis/?lang=en)
- **Welsh Government – Farm Animal Movements and Identification** = [www.new.wales.gov.uk/topics/environmentcountryside/ahw/farmanimaltracing/?lang=en](http://www.new.wales.gov.uk/topics/environmentcountryside/ahw/farmanimaltracing/?lang=en)
- **Welsh Government – Farming Connect** = [www.new.wales.gov.uk/topics/environmentcountryside/farmingconnect/?lang=en](http://www.new.wales.gov.uk/topics/environmentcountryside/farmingconnect/?lang=en)
- **Welsh Government – Office Maps** = [www.new.wales.gov.uk/topics/environmentcountryside/helpandadvice/officemap/?lang=en](http://www.new.wales.gov.uk/topics/environmentcountryside/helpandadvice/officemap/?lang=en)
- **Welsh Government – Farm Liaison Service** = [www.new.wales.gov.uk/topics/environmentcountryside/farmingandcountryside/farming/farmliaisonservice/?lang=en](http://www.new.wales.gov.uk/topics/environmentcountryside/farmingandcountryside/farming/farmliaisonservice/?lang=en)
- **Gwlad Online** = [www.gwladonline.org/?lang=en](http://www.gwladonline.org/?lang=en)
- **Welsh Government – Rural Stress Support Groups** = [www.wales.gov.uk/topics/environmentcountryside/helpandadvice/rssg/?lang=en](http://www.wales.gov.uk/topics/environmentcountryside/helpandadvice/rssg/?lang=en)
- **Farmers Union of Wales** = [www.fuw.org.uk/](http://www.fuw.org.uk/)
- **National Farmers Union (NFU) Online** = [www.nfuonline.com/](http://www.nfuonline.com/)
- **Forestry Commission Wales** = [www.forestry.gov.uk/wales](http://www.forestry.gov.uk/wales)
- **Animal Movements Licensing system (AMLS)** = [www.aml.defra.gov.uk/](http://www.aml.defra.gov.uk/)

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