

RPW Ar-Lein Online

Taliadau Gwledig Cymru
Rural Payments Wales



Llywodraeth Cymru
Welsh Government

www.cymru.gov.uk

A simple guide for Customers on how to use RPW Online



How to Use Rural Payments Wales Online

The purpose of this document is to give you step-by-step instructions on how to use RPW Online. Below you will see the contents page which has clickable links for ease of use. You will also find 'Back to Contents' links at the end of each section so you can easily move from one instruction to another. Because this document is so detailed, it is primarily intended for online use.

The Welsh Government produces this Guide in Welsh and English as required under the Welsh Government Welsh Language Scheme. Should you require a copy of this Guide in the alternative language, you can access it from our Welsh Government website www.wales.gov.uk/RPWonline by selecting the language switcher at the top of the page and re-opening the document. If you are having problems or are unable to access our website, please contact the RPW Online Helpdesk on 0300 062 5004 or email RPWOnline@Wales.gsi.gov.uk

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Disclaimer

The purpose of this guide is to help you use the Rural Payments Wales Online service. This Guide has been divided into sections with detailed step by step instructions. As the Rural Payments Wales Online facilities are being developed in phases this Guide will change from time to time.

Produced by the Welsh Government

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Customer De

A menu is displayed on the left hand side of the page. Select the 'Customer Details' that you wish to view.

General Details

Correspondence Address

Main Farm Address

Trading Address

Gen

Welcome Kathryn Godsoe CRN

Home

My Farm ▼

Entitlements

Financial Information ▼

Customer Details

Individual Details

Maps

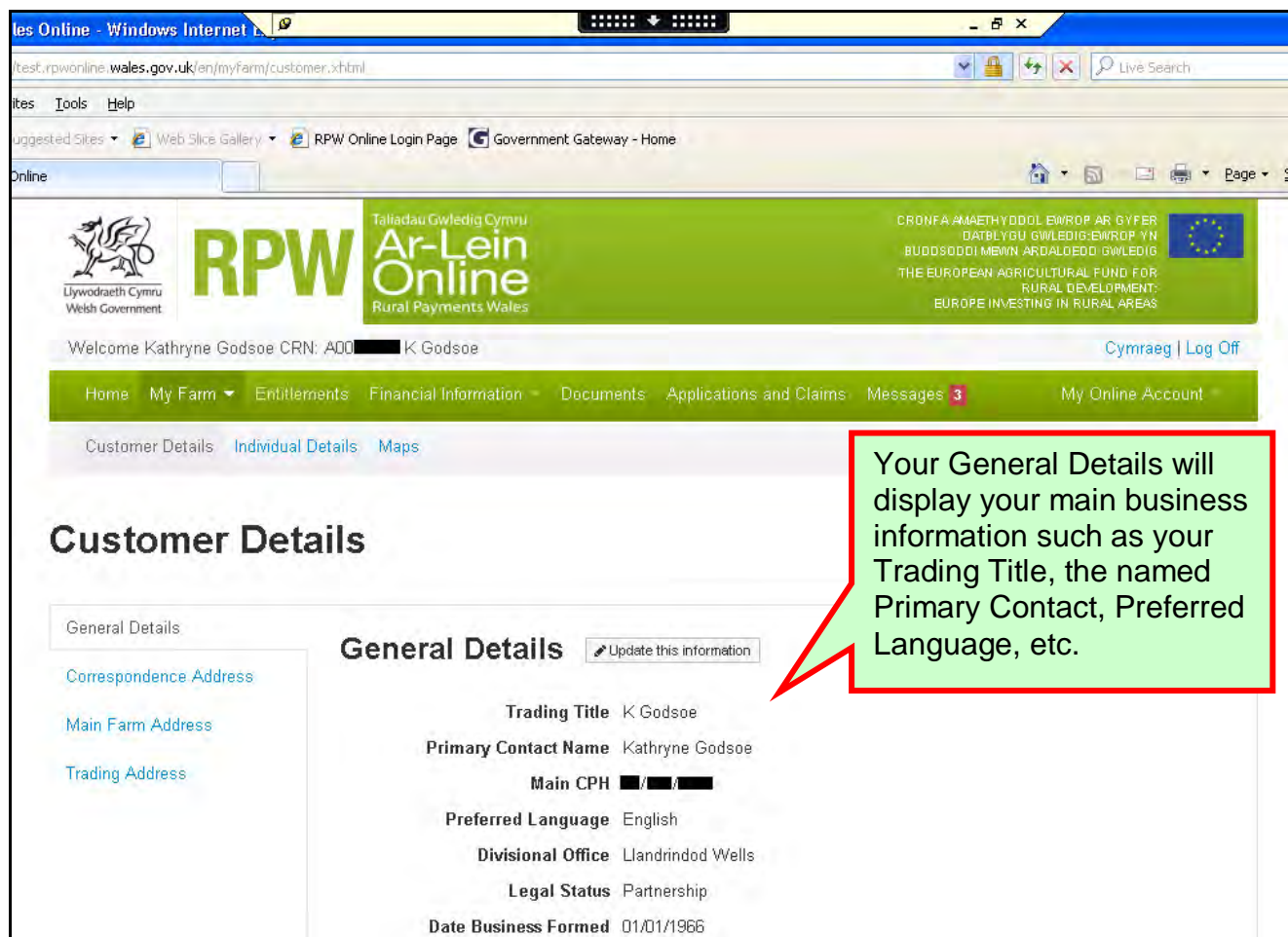
If you have selected 'Customer Details' from the menu, you can switch to your 'Individual Details' or 'Maps' directly from this screen. You do not have to drop down the 'My Farm' menu option.

Customer Details

[Back to Contents](#)

General Details

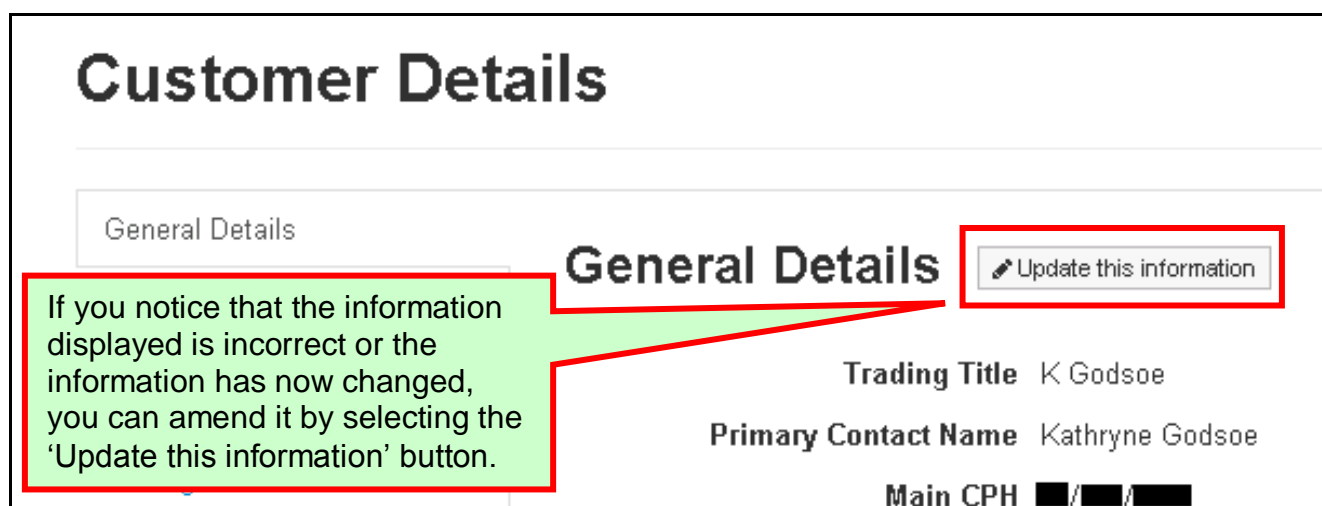
When the 'Customer Details' menu option is selected the system will automatically display your General Details page.



The screenshot shows the RPW Online interface in a Windows Internet Explorer browser. The page title is "Customer Details". On the left, there is a sidebar with links: "General Details", "Correspondence Address", "Main Farm Address", and "Trading Address". The main content area is titled "General Details" and includes an "Update this information" button. The details listed are:

- Trading Title: K Godsoe
- Primary Contact Name: Kathyne Godsoe
- Main CPH: [REDACTED]
- Preferred Language: English
- Divisional Office: Llandrindod Wells
- Legal Status: Partnership
- Date Business Formed: 01/01/1966

A red callout box points to the "Update this information" button with the text: "Your General Details will display your main business information such as your Trading Title, the named Primary Contact, Preferred Language, etc."



This is a close-up of the "General Details" section from the previous screenshot. It highlights the "Update this information" button with a red box. A red callout box points to this button with the text: "If you notice that the information displayed is incorrect or the information has now changed, you can amend it by selecting the 'Update this information' button."

The details shown are:

- Trading Title: K Godsoe
- Primary Contact Name: Kathyne Godsoe
- Main CPH: [REDACTED]


les Online - Windows Internet

test.rpwonline.wales.gov.uk/en/myfarm/customer.xhtml

ites Tools Help

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Online

 **RPW**
Rural Payments Wales

Welcome Kathryn Godsoe CRN: A00 K Godsoe

[Cymraeg](#) | [Log Off](#)

Home My Farm Entitlements Financial Information Applications and Claims Messages 3 My Online Account

Customer Details Individual Details Maps

Account currently has restricted access - See the Restricted Access section of the Guidance Documents (this does not prevent you from submitting your SAF and Rural Development applications)

Customer Details

General Details

[Correspondence Address](#)

[Main Farm Address](#)

[Trading Address](#)

General Details

Trading Title K Godsoe

Primary Contact Name Kathryn Godsoe

Main CPH / /

Preferred Language English

The 'Update this information' button will not show if your account has been put on Restricted Block.

Once you have selected the 'Update this information' button you will see the following page:

Welcome Kathryn Godsoe CRN: A00 [REDACTED] K Godsoe Cymraeg | Log Off

Home My Farm ▾ Entitlements Financial Information ▾ Documents Applications and Claims Messages **3** My Online Account ▾

[Customer Details](#) [Individual Details](#) [Maps](#)

Updating General Details

Trading Title *

Primary Contact Name *

Main CPH

Legal Status

Preferred Language *

Divisional Office

Date Business Formed

Current Objective 1 Status

Any details that are mandatory fields for you to complete are highlighted with a **red ***.

Please Note: You cannot leave these fields blank.

General Details

Trading Title *

Primary Contact Name *

Main CPH

Some of your information is not amendable and will be greyed out, so if this information has changed you will need to contact your local Divisional Office to have the amendments made. We recommend you do this by uploading a document/letter to us from your 'Documents' page. Alternatively you may send your letter via the post.

Details

Godsoe

Primary Contact Name * Kathyne Godsoe

Main CPH [REDACTED]

Legal Status Partnership

Preferred Language * English

Divisional Office Llandrindod Wells

To make a change, either re-type or drop down the options available to you. You can amend all or just one of your General Details.

General Details

K Godsoe

Primary Contact Name *

Main CPH [REDACTED]

Legal Status Partnership

Preferred Language * English

Divisional Office Llandrindod Wells

Updating General Details

Trading Title *

Primary Contact Name *

Main CPH

Legal Status

Preferred Language *

When you have finished making your changes, select the 'Save Changes' button.

If you decide you no longer wish to make a change or the changes you've made are wrong, simply select the 'Cancel' button.

Save Changes

Cancel

Rural Payments Wales Online - Windows Internet Explorer

https://test.rpwonline.wales.gov.uk/en/myfarm/customer.shtml

File Edit View Favorites Tools Help

Home My Farm Entitlements Financial Information Documents Applications and Claims Messages

Customer Details Individual Details Maps

Customer Details

General Details [Update this information](#)

Trading Title K Godsoe

Primary Contact Name Jeromy ELAINE Heimbürger

Main CPH / / /

Preferred Language English

Divisional Office Llandrindod Wells

Legal Status Partnership

Date Business Formed 01/01/1966

Current Objective 1 Status Yes

[Guidance Documents](#) [Contact Us](#) [FAQ](#) [Copyright Statement](#)

Done

start

Rural Payments Wales...

Internet

100%

11:46

Once you have selected the 'Save Changes' button, your General Details page will refresh showing the amended information.

Correspondence Address

When the 'Correspondence Address' side menu option is selected you will see the following page:

RPW Online - Windows Internet Explorer

test.rpwonline.wales.gov.uk/en/myfarm/customer.xhtml

RPW Online Login Page Government Gateway - Home

Welcome Kathrynne Godsoe CRN: A00 [redacted] K Godsoe Cymraeg | Log Off

Home My Farm Entitlements Financial Information Documents Applications and Claims Messages 3 My Online Account

Customer Details Individual Details Maps

Customer Details

General Details

Correspondence Address

Address Letty Farm
Redberth
Pant Y Ffynon
Powys
Wales

Postcode SA40 5CR

Telephone Number [redacted] 489

Fax Number [redacted] 205

Customer Details

General Details

Correspondence Address

Address Letty Farm
Redberth
Pant Y Ffynon
Powys

If you notice that the information displayed is incorrect or the information has now changed, you can amend it by selecting the 'Update this information' button.

Rural Payments Wales Online - Windows

https://test.rpwonline.wales.gov.uk/cy/myfarm/customer.xhtml

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Rural Payments Wales Online

Uywodraeth Cymru Welsh Government

RPW

Taliadau Cwladwr Cymru

CRONFA MASATHYDOL FWRDDE AR BYR

Welcome Kathrynne Godsoe CRN: A00

Home My Farm Entitlements Fin

Customer Details Individual Details Maps

Please Note: If your account has been put on Restricted Block, you will see this message. Restricted Block will not prevent you from accessing your online account, but you will be restricted to view only access on all but the 'Documents' and 'Messages' menu options.

Account currently has restricted access - See the Restricted Access section of the Guidance Documents (this does not prevent you from submitting your SAF and Rural Development applications)

Customer Details

General Details

Correspondence Address

Main Farm Address

Trading Address

Correspondence Address

The 'Update this information' button will not show if your account has been put on Restricted Block.

start

Rural Payments Wale...

ernet

100%

11:39

Once you have selected the 'Update this information' button you will see the following page:

RPW Online - Windows Internet Explorer

test:rpwonline.wales.gov.uk/en/myfarm/edit-customer-address.xhtml?tab=correspondence

ites Tools Help

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Online

Uywodraeth Cymru Welsh Government

RPW Taliadau Gwledig Cymru Ar-Lein Online Rural Payments Wales

CRONFA AMAETHYDDOL EWROP AR GYFER DATBLYGU GWLEDIG EWROP YN BUDDSODDI Mewn ARDALOEDD GWLEDIG THE EUROPEAN AGRICULTURAL FUND FOR RURAL DEVELOPMENT: EUROPE INVESTING IN RURAL AREAS

Welcome Kathrynne Godsoe CRN: A00 K Godsoe Cymraeg | Log Off

Home My Farm Entitlements Financial Information Documents Applications and Claims Messages 3 My Online Account

Customer Details Individual Details Maps

Updating Correspondence Address

To update the address, enter postcode and press "Find Address" then select the correct address from those displayed. Alternatively, enter full address and postcode manually.

Postcode * SA40 5CR **Find Address**

Address *

Letty Farm

Redberth

Pant Y Ffynon

Powys

Wales

Please Note: Mobile numbers and email addresses that are entered here will not be used for RPW Online notification purposes. Please go to your Online Preferences, under the My Online Account tab, to supply notification information.

Please Note: Mobile numbers and email addresses that are entered here will not be used for RPW Online notification purposes. Please go to your Online Preferences, under the My Online Account tab, to supply notification information.

Please Note: It is important that you take note of this on-screen message. To supply information for your RPW Online notifications you should go to your 'My Online Account'

The image shows a web form for updating contact details. It includes fields for Postcode, Address, Email Address, Telephone Number, and Fax Number, each with a corresponding confirmation field. A 'Find Address' button is next to the Postcode field. At the bottom are 'Save Changes' and 'Cancel' buttons. Four green callout boxes with red borders provide instructions: 1. 'Simply enter the Postcode and click on the 'Find Address' button to update your Correspondence Address.' (points to the Postcode and Find Address button). 2. 'If you only wish to update your contact details i.e. Email Address, Telephone Number or Fax Number, then you can make your amendments here.' (points to the Email, Telephone, and Fax fields). 3. 'If you decide you no longer wish to update the address or contact details, simply select the 'Cancel' button.' (points to the Cancel button). 4. 'If you have only amended your contact details, select the 'Save Changes' button.' (points to the Save Changes button).

Postcode *	<input type="text" value="SA40 5CR"/>	<input type="button" value="Find Address"/>
Address *	<input type="text" value="90 Firemens Lodge St."/> <input type="text" value="Lemon Grove"/> <input type="text" value="Scottish Borders"/> <input type="text" value="Warwickshire"/> <input type="text" value="Scotland"/>	
Email Address	<input type="text" value="██████████.com"/>	
Confirm Email Address	<input type="text" value="██████████.com"/>	
Telephone Number	<input type="text" value="██████████489"/>	
Confirm Telephone Number	<input type="text" value="██████████489"/>	
Fax Number	<input type="text" value="██████████205"/>	
Confirm Fax Number	<input type="text" value="██████████205"/>	
<div><input type="button" value="Save Changes"/> <input type="button" value="Cancel"/></div>		

Callout 1: Simply enter the Postcode and click on the 'Find Address' button to update your Correspondence Address.

Callout 2: If you only wish to update your contact details i.e. Email Address, Telephone Number or Fax Number, then you can make your amendments here.

Callout 3: If you decide you no longer wish to update the address or contact details, simply select the 'Cancel' button.

Callout 4: If you have only amended your contact details, select the 'Save Changes' button.

Select an address *

- Pont Y Mynydd Holdings
- Home Farm
- Letty Farm**
- Capel Isaf Farm
- Capel Uchaf Farm
- Clapping Wicket Farm
- Cwmferdu Farm
- Oakleigh Manor

Email Address

Confirm Email Address

Telephone Number

Confirm Telephone Number

Fax Number

Confirm Fax Number

Next

If you have entered a postcode into the address finder, and selected the 'Find Address' button, the next page will bring up a list of address that match the postcode. If the address line you want is showing then select it.

If you decide you no longer wish to update the address, simply select the 'Cancel' button.

Once you have selected the address line from the options available, click the 'Next' button.

If the address line is not showing in the options, then you can select the 'My Address Isn't Listed' button and enter it manually.

Postcode * SA40 5CR

Address * Letty Farm
Redberth
Pant Y Ffynon
Powys
Wales

Email Address [REDACTED].com

Confirm Email Address [REDACTED].com

Telephone Number [REDACTED]489

Confirm Telephone Number [REDACTED]489

Fax Number [REDACTED]205

Confirm Fax Number [REDACTED]205

After clicking on the 'Next' button, you will see a confirmation page for you to check the Address details are now correct.

You also have the option here to check and amend your Email Address, Telephone Number and Fax Number.

If the details entered are correct, then select the 'Save Changes' button.

If you decide you no longer wish to update the address, simply select the 'Cancel' button.

Rural Payments Wales Online - Windows Internet Explorer

https://test.rpwonline.wales.gov.uk/en/myfarm/customer.shtml

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Rural Payments Wales Online

Welsh Government

RPW Ar-Lein Online Rural Payments Wales

Welcome Kathrynne Godsoe CRN: A00 K Godsoe

Home My Farm Entitlements Financial Information Documents Applications and Cl

Customer Details Individual Details Maps

Customer Details

General Details

Correspondence Address

Main Farm Address

Trading Address

Correspondence Address [Update this information](#)

Address Letty Farm
Redberth
Pant Y Ffynon
Powys
Wales

Postcode SA40 5CR

Telephone Number 489

Fax Number 205

Email Address .com

[Guidance Documents](#) [Contact Us](#) [FAQ](#) [Copyright Statement](#)

start Internet 100% 16:18

After saving, your page will refresh and your updated details will now be showing on your 'Correspondence Address' page.

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Main Farm Address

When the 'Main Farm Address' side menu option is selected you will see the following page:

RPW Online - Windows Internet Explorer

test, rpwonline.wales.gov.uk/en/myfarm/customer.xhtml

RPW Online Login Page Government Gateway - Home

Welsh Government

Taliadau Gwledig Cymru
Ar-Lein Online
Rural Payments Wales

CRONFA AMAETHYDDOL EWROP AR GYFER
DATBLYGU GWLEDIG-EWROP YN
BUDDSODDI MEWN ARDALOEDD GWLEDIG
THE EUROPEAN AGRICULTURAL FUND FOR
RURAL DEVELOPMENT:
EUROPE INVESTING IN RURAL AREAS

Welcome Kathryn Godsoe CRN: A00 K Godsoe Cymraeg | Log Off

Home My Farm Entitlements Financial Information Documents Applications and Claims Messages 3 My Online Account

Customer Details Individual Details Maps

Customer Details

General Details

Correspondence Address

Main Farm Address

Trading Address

Main Farm Address [Update this information](#)

Address Letty Farm
Redberth
Pant Y Ffynon
Powys
Wales

Postcode SA40 5CR

Telephone Number 489

Fax Number 205

Customer Details

General Details

Main Farm Address [Update this information](#)

Address Letty Farm
Redberth
Pant Y Ffynon
Powys

If you notice that the information displayed is incorrect or the information has now changed, you can amend it by selecting the 'Update this information' button.

Rural Payments Wales Online - Windows

https://test.rpwonline.wales.gov.uk/cy/myfarm/customer.xhtml

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Rural Payments Wales Online

Uywodraeth Cymru Welsh Government

Welcome Kathrynne Godsoe CRN: A000

Home My Farm Entitlements Financial Information Documents Applications and Claims my Online Account

Customer Details Individual Details Maps

Please Note: If your account has been put on Restricted Block, you will see this message. Restricted Block will not prevent you from accessing your online account, but you will be restricted to view only access on all but the 'Documents' and 'Messages' menu option.

Account currently has restricted access - See the Restricted Access section of the Guidance Documents (this does not prevent you from submitting your SAF and Rural Development applications)

Customer Details

General Details

Correspondence Address

Main Farm Address

Trading Address

Main Farm Address

Address ... Lodge St.

The 'Update this information' button will not show if your account has been put on Restricted Block.

start

Rural Payments Wale...

11:41

Once you have selected the 'Update this information' button you will see the following page:

Updating Main Farm Address

To update the address, enter postcode and press "Find Address" then select the correct address from those displayed. Alternatively, enter full address and postcode manually.

Postcode * MQ20 1IA **Find Address**

Address *

90 Firemens Lodge St.
Lemon Grove
Scottish Borders
Warwickshire
Scotland

Email Address [redacted].com

Confirm Email Address [redacted].com

Telephone Number [redacted] 489

Confirm Telephone Number [redacted] 489

Fax Number [redacted] 205

Please Note: Mobile numbers and email addresses that are entered here will not be used for RPW Online notification purposes. Please go to your Online Preferences, under the My Online Account tab, to supply notification information.

Are these details the same as your Correspondence details?

If these details are the same as the ones you have set for correspondence, please use the button below to quickly copy that information into this screen. Please note that any subsequent changes to your correspondence details will not be automatically reflected here and will need to be re-copied.

Copy from correspondence details

Please Note: Mobile numbers and email addresses that are entered here will not be used for RPW Online notification purposes. Please go to your Online Preferences, under the My Online Account tab, to supply notification information.

Are these details the same as your Correspondence details?

If these details are the same as the ones you have set for correspondence, please use the button below to quickly copy that information into this screen. Please note that any subsequent changes to your correspondence details will not be automatically reflected here and will need to be re-copied.

Copy from correspondence details

Please Note: It is important that you take note of this on-screen message. To supply information for your RPW Online notifications you should go to your 'My Online Account'

If your Main Farm Address & contact details are the same as your Correspondence Address & contact details, then you have the option here to copy your Correspondence details into your Main Farm details.

Simply select the 'Copy from correspondence details' button.

Postcode * SA40 5CR

Address *

Letty Farm

Redberth

Pant Y Ffynon

Powys

Wales

Email Address [REDACTED].com

Confirm Email Address [REDACTED].com

Telephone Number [REDACTED]489

Confirm Telephone Number [REDACTED]489

Fax Number [REDACTED]205

Confirm Fax Number [REDACTED]205

Once you have selected the 'Copy from correspondence details' button, you will get a confirmation page for you to check the Address, Email Address, Telephone Number & Fax Number details are correct.

If the details entered are correct then select the 'Save Changes' button.

If you decide you no longer wish to update the details, simply select the 'Cancel' button.

Rural Payments Wales Online - Windows

https://test.rpwonline.wales.gov.uk/cy/myfarm/customer.xhtml

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Rural Payments Wales Online

Uywodaeth Cymru Welsh Government

RPW Taliadau Gwledig Cymru Ar-Lein Online Rural Payments Wales

CRONFA AMAETHYDDOL EWROP AR BYFER DATBLYGU GWLEDIG EWROP YN BUDDSODDI MSWN ARDALOEDD GWLEDIG THE EUROPEAN AGRICULTURAL FUND FOR RURAL DEVELOPMENT EUROPE INVESTING IN RURAL AREAS

Welcome Kathrynë Godsoe CRN: A00 [REDACTED] K Godsoe

Home My Farm Entitlements Financial Inform

Customer Details Individual Details Maps

Customer Details

General Details

Correspondence Address

Main Farm Address

Trading Address

Main Farm Address

Address Letty Farm
Redberth
Pant Y Ffynon
Powys
Wales

Postcode SA40 5CR

Telephone Number [REDACTED]489

Fax Number [REDACTED]205

Internet 100% 17:16

After saving, your page will refresh and your updated details will now be showing on your 'Main Farm Address' page.

The image shows a web form for updating contact details. It includes fields for Postcode, Address, Email Address, Telephone Number, and Fax Number, each with a corresponding confirmation field. A 'Find Address' button is next to the Postcode field. At the bottom are 'Save Changes' and 'Cancel' buttons. Four red callout boxes provide instructions: one for finding the address by postcode, one for updating contact details, one for saving changes, and one for canceling the update.

Postcode * SA40 5CR **Find Address**

Address *

90 Firemens Lodge St.
Lemon Grove
Scottish Borders
Warwickshire
Scotland

Email Address [Redacted] .com

Confirm Email Address [Redacted] .com

Telephone Number [Redacted] 489

Confirm Telephone Number [Redacted] 489

Fax Number [Redacted] 205

Confirm Fax Number [Redacted] 205

Save Changes **Cancel**

If your Main Farm Address is different to your Correspondence Address, then simply enter the Postcode and click on the 'Find Address' button to update your address.

If you only wish to update your contact details i.e. Email Address, Telephone Number or Fax Number, then you can make your amendments here.

If you have only amended your contact details, select the 'Save Changes' button.

If you decide you no longer wish to update the address or contact details, simply select the 'Cancel' button.

Select an address *

- Pont Y Mynydd Holdings
- Home Farm
- Letty Farm**
- Capel Isaf Farm
- Capel Uchaf Farm
- Clapping Wicket Farm
- Cwmferdu Farm
- Oakleigh Manor

Email Address

Confirm Email Address

Telephone Number

Confirm Telephone Number

Fax Number

Confirm Fax Number

If you have entered a postcode into the address finder, and selected the 'Find Address' button, the next page will bring up a list of addresses that match the postcode. If the address line you want is showing then select it.

If you decide you no longer wish to update the address, simply select the 'Cancel' button.

Once you have selected the address line from the options available, click the 'Next' button.

If the address line is not showing in the options, then you can select the 'My Address Isn't Listed' button and enter it manually.

Postcode *

Address *

- Letty Farm**
- Redberth
- Pant Y Ffynon
- Powys
- Wales

Email Address

Confirm Email Address

Telephone Number

Confirm Telephone Number

After clicking on the 'Next' button, you will see a confirmation page for you to check the Address details are now correct.

You also have the option here to check and amend your Email Address, Telephone Number and Fax Number.

If the Address entered is correct, then select the 'Save Changes' button.

If you decide you no longer wish to update the address, simply select the 'Cancel' button.

Rural Payments Wales Online - Windows

https://test.rpwonline.wales.gov.uk/cy/myfarm/customer.xhtml

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Rural Payments Wales Online

Uywodraeth Cymru Welsh Government

RPW

Taliadau Gwledig Cymru
Ar-Lein Online
Rural Payments Wales

CRONFA AMAETHYDOL EWROP AR BYFER
DATBLYGU GWLEDIG EWROP YN
BUDDSODDI Mewn ARDALOedd GWLEDIG
THE EUROPEAN AGRICULTURAL FUND FOR
RURAL DEVELOPMENT
EUROPE INVESTING IN RURAL AREAS

Welcome Kathrynne Godsoe CRN: A00 [REDACTED] K Godsoe Cymraeg | Log Off

Home My Farm ▾ Entitlements Financial Information

Customer Details Individual Details Maps

Customer Details

General Details

Correspondence Address

Main Farm Address

Trading Address

Main Farm Address

Address Letty Farm
Redberth
Pant Y Ffynon
Powys
Wales

Postcode SA40 5CR

Telephone Number [REDACTED] 489

Fax Number [REDACTED] 205

Internet 100% 17:16

start Rural Payments Wale...

After saving, your page will refresh and your updated details will now be showing on your 'Main Farm Address' page.

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Trading Address

When the 'Trading Address' side menu option is selected you will see the following page:

The screenshot shows a web browser window with the URL `test.rpwonline.wales.gov.uk/en/myfarm/customer.xhtml`. The page header includes the RPW logo, the text 'Taliadau Gwledig Cymru Ar-Lein Online Rural Payments Wales', and a welcome message for 'Kathryne Godsoe'. A navigation bar contains links like 'Home', 'My Farm', 'Entitlements', 'Financial Information', 'Documents', 'Applications and Claims', 'Messages', and 'My Online Account'. The 'Customer Details' section has a sidebar with 'General Details', 'Correspondence Address', 'Main Farm Address', and 'Trading Address' (highlighted with a red box). The main content area for 'Trading Address' includes an 'Update this information' button and the following details: Address (Letty Farm, Redberth, Pant Y Ffynon, Powys, Wales), Postcode (SA40 5CR), Telephone Number (489), and Fax Number (205).

This close-up view of the 'Trading Address' section highlights the 'Update this information' button (circled in red). A green callout box with a red border contains the text: 'If you notice that the information displayed is incorrect or the information has now changed, you can amend it by selecting the 'Update this information' button.' The address details shown are: Address 90 Firemens Lodge St., Lemon Grove, Scottish Borders, Warwickshire, Scotland.

Rural Payments Wales Online - Windows

https://test.rpwonline.wales.gov.uk/cy/myfarm/customer.xhtml

File Edit View Favorites Tools Help

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Rural Payments Wales Online

Uywodraeth Cymru Welsh Government

Welcome Kathrynne Godsoe CRN: A00

Home My Farm Entitlements

Customer Details Individual Details Maps

Please Note: If your account has been put on Restricted Block, you will see this message. Restricted Block will not prevent you from accessing your online account, but you will be restricted to view only access on all but the 'Documents' and 'Messages' menu options.

Account currently has restricted access - See the Restricted Access section of the Guidance Documents (this does not prevent you from submitting your SAF and Rural Development applications)

Customer Details

General Details

Correspondence Address

Main Farm Address

Trading Address

Trading Address

Address 90 Firemen's Lane St.
Lemon Grove
Scottish Borders
Warwickshire
Scotland

The 'Update this information' button will not show if your account has been put on Restricted Block.

Once you have selected the 'Update this information' button you will see the following page:

Rural Payments Wales Online - Windows

https://test.rpwonline.wales.gov.uk/cy/myfarm/editcustomer-address.xhtml

File Edit View Favorites Tools Help

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Rural Payments Wales Online

Updating Trading Address

To update the address, enter postcode and press "Find Address" then select the correct address from those displayed. Alternatively, enter full address and postcode manually.

Postcode MQ20 1IA **Find Address**

Address 90 Firemens Lodge St.
Lemon Grove
Scottish Borders
Warwickshire
Scotland

Email Address [redacted].com

Confirm Email Address [redacted].com

Telephone Number [redacted] 489

Confirm Telephone Number [redacted] 489

Fax Number [redacted] 205

Please Note: Mobile numbers and email addresses that are entered here will not be used for RPW Online notification purposes. Please go to your Online Preferences, under the My Online Account tab, to supply notification information.

Are these details the same as your Correspondence details?

If these details are the same as the ones you have set for correspondence, please use the button below to quickly copy that information into this screen. Please note that any subsequent changes to your correspondence details will not be automatically reflected here and will need to be re-copied.

Copy from correspondence details

Please Note: Mobile numbers and email addresses that are entered here will not be used for RPW Online notification purposes. Please go to your Online Preferences, under the My Online Account tab, to supply notification information.

Are these details the same as your Correspondence details?

If these details are the same as the ones you have set for correspondence, please use the button below to quickly copy that information into this screen. Please note that any subsequent changes to your correspondence details will not be automatically reflected here and will need to be re-copied.

Copy from correspondence details

Please Note: It is important that you take note of this on-screen message. To supply information for your RPW Online notifications you should go to your 'My Online Account'

If your Trading Address & contact details are the same as your Correspondence Address & contact details, then you have the option here to copy your Correspondence details into your Trading details.

Simply select the 'Copy from correspondence details' button.

Postcode SA40 5CR Find Address

Address Letty Farm
Redberth
Pant Y Ffynon
Powys
Wales

Email Address [REDACTED].com

Confirm Email Address [REDACTED].com

Telephone Number [REDACTED]489

Confirm Telephone Number [REDACTED]489

Fax Number [REDACTED]205

Confirm Fax Number [REDACTED]205

Save Changes Cancel

Once you have selected the 'Copy from correspondence details' button, you will see a confirmation page for you to check the Address, Email Address, Telephone Number & Fax Number details are correct.

If these details are correct, select the 'Save Changes' button.

If you decide you no longer wish to update the details, simply select the 'Cancel' button.

Rural Payments Wales Online - Windows

https://test.rpwonline.wales.gov.uk/en/myfarm/customer.xhtml

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Home My Farm Entitlements Financials

Customer Details Individual Details Maps

Customer Details

General Details
Correspondence Address
Main Farm Address
Trading Address

Trading Address

Update this information

Address Letty Farm
Redberth
Pant Y Ffynon
Powys
Wales

Postcode SA40 5CR

Telephone Number [REDACTED]489

Fax Number [REDACTED]205

After saving, your page will refresh and your updated details will now be showing on your 'Trading Address' page.

The image shows a web form for updating contact details. It includes fields for Postcode, Address (with a dropdown menu), Email Address, Confirm Email Address, Telephone Number, Confirm Telephone Number, Fax Number, and Confirm Fax Number. At the bottom are 'Save Changes' and 'Cancel' buttons. Red callout boxes provide instructions: one points to the 'Find Address' button, another to the address dropdown, a third to the contact detail fields, and two others to the 'Save Changes' and 'Cancel' buttons respectively.

Postcode SA40 5CR **Find Address**

Address

90 Firemens Lodge St.

Lemon Grove

Scottish Borders

Warwickshire

Scotland

Email Address [redacted].com

Confirm Email Address [redacted].com

Telephone Number [redacted]489

Confirm Telephone Number [redacted]489

Fax Number [redacted]205

Confirm Fax Number [redacted]205

Save Changes **Cancel**

If your Trading Address is different to your Correspondence Address, then simply enter the Postcode and click on the 'Find Address' button to update your address.

If you only wish to update your contact details i.e. Email Address, Telephone Number or Fax Number, then you can make your amendments here.

If you have only amended your contact details, select the 'Save Changes' button.

If you decide you no longer wish to update the address or contact details, simply select the 'Cancel' button.

Select an address

- Pont Y Mynydd Holdings
- Home Farm
- Letty Farm**
- Capel Isaf Farm
- Capel Uchaf Farm
- Clapping Wicket Farm
- Cwmferdu Farm
- Oakleigh Manor

Email Address [Redacted] .com

Confirm Email Address [Redacted] .com

Telephone Number [Redacted] 489

Confirm Telephone Number [Redacted] 489

Fax Number [Redacted] 205

Confirm Fax Number [Redacted] 205

Next **My Address Isn't Listed** **Cancel**

If you have entered a postcode into the address finder, and selected the 'Find Address' button, the next page will bring up a list of addresses that match the postcode. If the address line you want is showing then select it.

If you decide you no longer wish to update the address, simply select the 'Cancel' button.

Once you have selected the address line from the options available, click the 'Next' button.

If the address line is not showing in the options, then you can select the 'My Address Isn't Listed' button and enter it manually.

Postcode SA40 5CR **Find Address**

Address

- Letty Farm
- Redberth
- Pant Y Ffynon
- Powys
- Wales

Email Address [Redacted] .com

Confirm Email Address [Redacted] .com

Telephone Number [Redacted] 489

Confirm Telephone Number [Redacted] 489

[Redacted] 05

[Redacted] 05

Save Changes **Cancel**

After clicking on the 'Next' button, you will see a confirmation page for you to check the Address details are now correct.

You also have the option here to check and amend your Email Address, Telephone Number and Fax Number.

If the details entered are correct, then select the 'Save Changes' button.

If you decide you no longer wish to update the address, simply select the 'Cancel' button.

Rural Payments Wales Online - Windows

https://test.rpwonline.wales.gov.uk/en/myfarm/customer.xhtml

File Edit View Favorites Tools Help

Rural Payments Wales Online

Uywodraeth Cymru Welsh Government

RPW Taliadau Gwledig Cymru
Ar-Lein Online
Rural Payments Wales

CRONFA AMAETHYDDOL EWROPE AR BYFER
DATBLYGU GWLEDIG EWROPE YN
BUDDSODDI MENN ARDALOEDD GWLEDIG
THE EUROPEAN AGRICULTURAL FUND FOR
RURAL DEVELOPMENT
EUROPE INVESTING IN RURAL AREAS

Welcome Kathrynne Godsoe CRN: A00 [REDACTED] K Godsoe

Home My Farm Entitlements Financial Information

Customer Details Individual Details Maps

Customer Details

General Details
Correspondence Address
Main Farm Address
Trading Address

Trading Address

Address Letty Farm
Redberth
Pant Y Ffynon
Powys
Wales

Postcode SA40 5CR

Telephone Number [REDACTED] 489

Fax Number [REDACTED] 205

Done Internet 100% 18:07

Rural Payments Wale...

After saving, your page will refresh and your updated details will now be showing on your 'Trading Address' page.

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Useful Links

Services available through the Government Gateway

You may wish to note some of the other services that you can access through the Government Gateway.

These services will be listed in alphabetical order once you have logged into the Government Gateway. However, for quick reference, please see the list of websites below:

- **British Cattle Movement Service (BCMS) - CTS Online =**
www.secure.services.defra.gov.uk/wps/portal/ctso
- **Department for Environment Food and Rural Affairs (Defra) =**
www.defra.gov.uk/
- **Rural Payments Agency (RPA) SPS Online =**
www.spsonline.rpa.gov.uk/RPARegAndEnrol/secure!unsecured.action
- **The Scottish Government's Rural Payments Online =**
www.scotland.gov.uk/Topics/farmingrural/Agriculture/grants/Online-Services/18909
- **Department of Agriculture and Rural Development (DARD) Online Service =**
<http://www.dardni.gov.uk/index/online-services/saf-online.htm>
- **Welsh European Funding Office (WEFO) Online =**
www.wefo.wales.gov.uk/wefo-online/?lang=en

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Other Services

The following is a list of links that are not displayed on the Government Gateway, which you may find useful:

- **Welsh Government** = www.wales.gov.uk/?lang=en
- **Welsh Government – Farming and Countryside** = www.wales.gov.uk/topics/environmentcountryside/farmingandcountryside/?lang=en
- **Welsh Government – Farmers Guide to Cross Compliance** = www.wales.gov.uk/topics/environmentcountryside/farmingandcountryside/farming/crosscompliance/?jsessionid=q58rP2RJ50YWxhsbyMcZJbLwRRJpMSDSmlLhXcnNFGVYpmQ9T6sf!-278964247?lang=en
- **Welsh Government – Bovine TB** = www.new.wales.gov.uk/topics/environmentcountryside/ahw/disease/bovinetuberculosis/?lang=en
- **Welsh Government – Farm Animal Movements and Identification** = www.new.wales.gov.uk/topics/environmentcountryside/ahw/faranimaltracing/?lang=en
- **Welsh Government – Farming Connect** = www.new.wales.gov.uk/topics/environmentcountryside/farmingconnect/?lang=en
- **Welsh Government – Office Maps** = www.new.wales.gov.uk/topics/environmentcountryside/helpandadvice/officemap/?lang=en
- **Welsh Government – Farm Liaison Service** = www.new.wales.gov.uk/topics/environmentcountryside/farmingandcountryside/farming/farmliaisonservice/?lang=en
- **Gwlad Online** = www.gwladonline.org/?lang=en
- **Welsh Government – Rural Stress Support Groups** = www.wales.gov.uk/topics/environmentcountryside/helpandadvice/rssg/?lang=en
- **Farmers Union of Wales** = www.fuw.org.uk/
- **National Farmers Union (NFU) Online** = www.nfuonline.com/
- **Forestry Commission Wales** = www.forestry.gov.uk/wales
- **Animal Movements Licensing system (AMLS)** = www.aml.defra.gov.uk/

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