

OFFICIAL

Our Ref:

Date:

Hello

This letter is to help you understand what Cafcass Cymru is and what we do.

Your family is finding it hard to agree on what is best for you and have asked the family court to support them to make the right plans for you.

We work with children and young people and their families when they are in the family court. We help you understand what's happening and will listen to your thoughts and feelings about the situation. We'll talk to your family and let the court know what we think is best for you and your family.

You can find out more about Cafcass Cymru and what we do here:

Information Pack for Children

<https://gov.wales/sites/default/files/publications/2020-08/separating-parents-information-pack-for-children.pdf>

Information Pack for Young People

<https://gov.wales/sites/default/files/publications/2020-08/separating-parents-information-pack-for-young-people.pdf>

At the moment, it is difficult for us to meet with children and young people at our offices or anywhere else, so we are using some different ways of being in touch.

We sometimes use the phone to have a chat with you and sometimes we use our screens, by using apps like FaceTime or Skype. It would be really good if you could have a think about how





you would like to speak to us, and let your parent or carer know. You can choose the way of communicating that feels most comfortable for you.

Your Cafcass Cymru worker will usually give you a call and have a chat over the phone to introduce themselves. We'll ask your parent or carer to make sure you have somewhere private to talk. When we speak, you can ask any questions you may have and we will do our best to answer them.

We look forward to talking to you soon!

Cafcass Cymru

