



Llywodraeth Cymru
Welsh Government

E-mail request

Our ref: ATISN 14632
Date: 6 January 2021

Dear,

ATISN 14632

Thank you for your request, which I received on 7 December 2020. You asked the following:

For the week 29th November 2020 through to 5th December 2020 please advise the number of emails received by this account, and the number of those emails actually read by the First Minister himself ([*Correspondence.Mark.Drakeford@gov.wales](mailto:Correspondence.Mark.Drakeford@gov.wales)).*

As you can imagine, the First Minister receives a large amount of correspondence each day and this has increased significantly during the current pandemic.

During the week in question 1,434 emails were received by this account, some of which were simply statements of fact, whereas, others may have been spam.

Unfortunately, we don't record the number of emails read by the First Minister personally, but let me assure you that each email would have been read, carefully considered, and where appropriate, processed for a response in line with the Welsh Government's correspondence system, details of which can be found here: <https://gov.wales/contacting-welsh-government-ministers>

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
Cardiff,
CF10 3NQ

or Email: Freedom.ofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely