ATISN 15443

October 2021

Dear

ATISN 15443 – Post Travel Covid Testing

Thank you for your request to the Welsh Government for information under the Freedom of Information Act (2000) received on 27 September. You asked for information around the appointment of Corporate Travel Management (CTM) as the sole supplier of post travel Covid-19 testing, specifically -

1. Why was CTM specifically appointed?

2. Who made the decision to appoint CTM?

3. Who carried the out the "due diligence" on CTM prior to appointment.

Response

The UK Government's Department for Health and Social Care (DHSC) appointed CTM as the booking agent for NHS testing packages and they manage the contract on behalf of all four UK nations. CTM is the booking agent and not the supplier of the test.

DHSC have advised that CTM were appointed as they are an established provider of hotel bookings, therefore utilising them to provide the service enabled their existing systems and processes to be used for both red arrival quarantine hotels as well as testing packages for arrivals from non-red list countries.

DHSC are responsible for the contract including due diligence arrangements.

Next Steps

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
CARDIFF,
CF10 3NQ
Email: Freedom.ofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
CHESHIRE,
SK9 5AF

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely,