



Llywodraeth Cymru
Welsh Government

Ein cyf/Our ref ATISN 15606

21 October 2021

Dear

Request for Information – ATISN 15606

I wrote to you on 20 October regarding your request for information.

Information requested

1. The annual cost of issuing free bus passes in Wales.
2. How is that money paid to the transport companies.

Our Response

I confirm the Welsh Government holds some information caught by your request. The annual cost of issuing new and replacement free bus passes in Wales is around £1m. Money for issuing free bus passes in Wales is not paid to transport companies. The issuing of free bus passes is undertaken by Transport for Wales on behalf of local authorities who are responsible in law for the operation of the Concessionary Fare Scheme in their locality.

Next Steps

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response.

Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at: Information Rights Unit, Welsh Government, Cathays Park, Cardiff, CF10 3NQ or Email: Freedom.ofinformation@gov.wales.

Please remember to quote the ATISN reference number above.



Llywodraeth Cymru /
Welsh Government
Parc Cathays / Cathays Park
CF10 3NQ

Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding .

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely