

## Employer Engagement:

Step 1 - update to be provided to employers to confirm the situation and that learner calls are being scheduled as a result.

## Learner engagement:

### Option 1 – Ability to offer the learner A&G as an alternate development qualification

[Redacted]

### ***The reasons for this call today is to give you an update on our Independent Advocacy qualification.***

Through ongoing dialogue with City & Guilds we have been made aware of specific criteria that is essential for the completion of the qualification.

- ◆ You must be working solely as a Professional Independent Advocate
- ◆ You need to be providing advocacy to clients within the (IMCA independent mental capacity advocacy; IMHA independent mental health advocacy; and IPA (Independent Professional Advocate) for adults and children)

Due to this guidance being provided by City & Guilds, I'm afraid that we are unable to continue the delivery of this qualification with you .

We appreciate the work, and efforts that you have given towards it, whilst City & Guilds do appreciate the advocacy that you provide to your clients, (which forms a range of formal and informal advocacy services) - it is not deemed as a unique role that would fall under the title of an Independent Advocate.

We have challenged and discussed this in detail with City & Guilds before scheduling this call (stating the reasons behind why we feel that yourself and other learners should be able to undertake this award, giving clear annotations of your job roles and how you provide the advocacy service for your clients). Educ8's senior management team have also been involved - seeking further clarity from qualification specialists.

Proactive solution:

We have looked at alternative qualification(s) that you could transfer across to, to continue your learning and development ( **Business Admin- maybe level 3-4**)

- ◆ As you have already completed some of the legislation unit and undertaken learning towards it, this can be recognized within the Advice & Guidance qualification. *The transfer is quick and easy to do and requires no further information from yourself and can be updated on our systems for you*
- ◆ As you have already completed an induction with us, there would be no need to repeat this or complete the WEST assessments again

We would like to personally apologize to you [Redacted] We appreciate that you may need some time to consider transferring onto another qualification. When would be good for you to reach out and discuss further?

We have sought further clarity from our Curriculum Development Team and we recognize the hard work and commitment and appreciate the CPD that you have already undertaken. For these reasons we would like to offer you the extension of the access to the Educ8 Learner Moodle site for a period of one year. Whilst this is not the best outcome for you, we want to encourage you to continue with your learning journey and CPD.

There are also a range of courses that are free to access that maybe of interest to you – please see an example of them below:

Open Learn – understanding Mental Capacity- <https://www.open.edu/openlearn/health-sports-psychology/understanding-mental-capacity/content-section-overview?active-tab=description-tab>

SCIE – Independent Advocacy Care- <https://www.scie.org.uk/e-learning/advocacy-care-act>

Moving forward we have plans to work with City & Guilds to help design a recognised advocacy award, that will complement your role, as we appreciate that times have changed, and that a support role has very much developed into an advocacy service that is needed for the support and guidance that you provide to your clients.

We will confirm our discussion to you with a follow on email, if there are any questions that you have after this call, then please don't hesitate to contact us, with the email address supplied. Thank you for your understanding with this matter. Your [Redacted] has been made aware of this call today, and please feel free to contact her should you wish to.