

12 August 2022

Dear

ATISN 16529 - Freedom of Information request - Broadband USO uptake

Information requested

Thank you for your request which I received on 1 August 2022. You asked for:

- Figures on the uptake numbers in Wales for the universal service obligation (USO) in total and over the last year
- How many people used the USO scheme (in total and over the last year)
- How many Welsh individuals/businesses had to contribute their own funds to top up the £3,400 covered by the scheme (in total and over the last year)
- How much did the average user of the scheme in Wales have to contribute (in total and over the last year)

Our response

Following a search of our paper and electronic records, I have established that the information you require is not held by the Welsh Government. The USO scheme is a UK Government initiative being overseen by Ofcom and as such the Welsh Government does not hold this information.

Next steps

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at: Information Rights Unit, Welsh Government, Cathays Park, Cardiff, CF10 3NQ or Email: Freedom.ofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely