

31 August 2022

Dear

Complaint in respect of Request for Information – reference ATISN 16494

Thank you for your email of 24 August. In this email you expressed dissatisfaction of our handling of your FOI request for the BOP Consulting Report mentioned in a presentation we had previously released to you. In your message you wrote:

I am dissatisfied with the Welsh Government's handling of my request for a copy of the 'BOP Consulting report' which I sought from you under reference ATISN 16494. You will see from your records that I was clear in my request dated 22nd July 2022 in which I asked for:

The BOP Consulting report referenced in a PowerPoint presentation released in ATISN 16447 on the matter of Gilestone Farm. You released to me the PowerPoint presentation file (for a second time) instead of the actual report.

In investigating this matter, I see that officials handling your second request did indeed misunderstand the request, and unnecessarily released to you the presentation that had already been previously released. I apologise for this oversight.

In view of this error, I have asked officials to search for the report you initially requested. This search has now been conducted, but I can now confirm that the information you requested is not held by Welsh Government. We were not provided with a copy of the report, only the presentation that mentions the report.

As the Freedom of Information Act entitles a requestor to recorded information held by an authority, but does not require the authority to obtain or create new information to meet a request, we are unable to supply you with this report.

I apologise again that it has taken this long to confirm this to you.

Yours sincerely

Jason Thomas
Director Culture Sport and Tourism

If you remain dissatisfied with this response you also have the right to complain to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 01625 545 745
Fax: 01625 524 510
Email: casework@ico.gsi.gov.uk

Also, if you think that there has been maladministration in dealing with your request, you have the option to make a complaint to the Public Services Ombudsman for Wales who can be contacted at:

Public Services Ombudsman for Wales
1 Ffordd yr Hen Gae
Pencoed
Bridgend
CF35 5LJ

Telephone: 0845 6010987 (local rate)
Email: ask@ombudsman-wales.org.uk