

1 September 2022

Dear

**ATISN 16578**

Thank you for your request which I received on 15 August 2022. You asked for the following information:

copies of any information including emails, meeting notes correspondence and documents in relation to the Welsh Government decision to close replies to their posts on Twitter.

I can confirm that there is no information held by the Welsh Government. We occasionally decide to turn comments off on some posts, when we anticipate that they could be hurtful or harmful to a third party. Or for advertisements, which we are unable to monitor and action in the usual way.

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit  
Welsh Government  
Cathays Park  
Cardiff  
CF10 3NQ

or e-mail: [Freedom.ofinformation@gov.wales](mailto:Freedom.ofinformation@gov.wales)

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Telephone: 0303 123 1113

Website: [www.ico.org.uk](http://www.ico.org.uk)

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely