

28 September 2022

Dear

ATISN 16616 – Social Housing Repairs

Thank you for your request which I received on 30 August. You asked for:

- 1. According to the most recent data submitted to the Welsh Government by housing associations, how many housing association-owned homes (self-contained social housing dwellings) are awaiting repair?**
- 2. Of those, how many have gone beyond their target date for repair?**
- 3. Of the repairs that are overdue, how many are:**
 - a) More than 3 months overdue**
 - b) More than 6 months overdue**
 - c) More than 9 months overdue**
 - d) More than 12 months overdue**

Our response

1. We do not hold the specific information requested.

However, from the most recent returns submitted by Registered Social Landlords in Wales (30 June 2022), the current number of overdue routine repairs equates to 0.13 per property (based on 154,564 properties).

2. A repair is marked as overdue if it exceeds the individual registered social landlord's target for completion. Associations set their own targets, which vary.

As at 30 June 2022, registered social landlords reported:

- Out of 154,564 properties 19,360 routine repairs were overdue according to the individual association's response targets. Some homes may have more than one repair due, so we are unable to confirm the number of properties affected.

3. We do not hold this information.

Next steps

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
Cardiff,
CF10 3NQ

or Email: Freedom.ofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely