



Our ref: ATISN 16714  
Date: 12 October 2022

Dear \_\_\_\_\_,

### **ATISN 16714 – GP appointments**

Thank you for your request which I received on 3 October 2022. You asked for the following information:

*I'm gathering data regarding the percentage of GP appointments which are home visits for audit purpose.*

*I can find the relevant data for GP practices in England via NHS Digital, however the data for Wales does not appear to be available.*

*The following link shows the data for England GP practices:*

[Link to the publication: https://digital.nhs.uk/data-and-information/publications/statistical/appointments-in-general-practice/july-2022](https://digital.nhs.uk/data-and-information/publications/statistical/appointments-in-general-practice/july-2022)

*Is it possible to have similar data for GP practices in Wales please?*

The Welsh Government does not hold the information requested.

The request you sent me contains personal information about you - for example, your name and address. The Welsh Government will be the controller for this information and, in accordance with the UK General Data Protection Regulation, it will be processed in order to fulfil our public task and meet our legal obligations under the Act to provide you with a response. We will only use this personal information to deal with your request and any matters which arise as a result of it. We will keep your personal information and all other information relating to your request for three years from the date on which your request is finally closed. Your personal information will then be disposed of securely. Under data protection legislation, you have the right:

- to be informed of the personal data we hold about you and to access it
- to require us to rectify inaccuracies in that data
- to (in certain circumstances) object to or restrict processing
- for (in certain circumstances) your data to be 'erased'



- to (in certain circumstances) data portability
- to lodge a complaint with the Information Commissioner's Office (ICO) who is our independent regulator for data protection.

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit  
Welsh Government  
Cathays Park  
Cardiff  
CF10 3NQ

or e-mail: [Freedom.ofinformation@gov.wales](mailto:Freedom.ofinformation@gov.wales)

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Telephone: 0303 123 1113  
Website: [www.ico.org.uk](http://www.ico.org.uk)

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely