

28 November 2022

Dear

Reference - ATISN 16827 - Request for information

Thank you for your information request received on 2 November 2022. Please find below a response to your request.

- 1. Could HIW please disclose the template used in the unannounced UHW inspection recently undertaken, and please separate qualitative findings from quantitative findings in the methodology?***

HIW Inspectors follow a standard methodology for Emergency Department inspections. This is attached in Excel format. The majority of our questions are looking at the systems in place to ensure delivery of safe and effective care, for example assessment of sepsis pathways. Some quantitative data we check includes ambulance offload times, bed capacity, infection rates, mandatory training compliance and waiting times.

- 2. Could HIW indicate the resource expended in this inspection?***

An Emergency Department inspection requires 12 days of a Senior Healthcare Inspector (annual salary between £40,100 and £47,470), and 4 days of a Healthcare Inspector in a support role (annual salary between £31,210 and £38,160). An inspection takes three days on site, and we have two nurse peer reviewers at a cost of £250 per day, and one consultant peer reviewer at £400 per day.

- 3. Could HIW please disclose the template used in the 3-day unannounced inspection on 22 SEP 22 for Morriston Hospital, again separating the parameters inspected into qualitative versus quantitative findings informing the results of the report?***

This is the same methodology as in Q1.

- 4. Could HIW disclose the resources expended in this operation?***

This is the same as Q2.

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
Cardiff,
CF10 3NQ

or Email: Freedom.ofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at: Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely

Enclosures:

1. HIW - NHS Emergency Department (ED) Inspection Manager onsite inspection workbook - v.2 June 2022
2. HIW - NHS Emergency Department (ED) Patient Experience Reviewer onsite inspection workbook - v.2 June 2022
3. HIW - NHS Emergency Department (ED) Peer Reviewer onsite inspection workbook - v.2 June 2022