

Ein cyf / Our ref: ATISN 16910

Dyddiad / Date: 20/12/2022

Dear _____,

ATISN 16910 – Request for Information regarding Y Benarth / Crystal Care Solutions.

Thank you for your request for information received on 24/11/2022. You asked for information regarding Y Benarth, Park Crescent, Llanfairfechan, LL33 0AU.

Our Response

We have considered your request under the Freedom of Information Act 2000. The information you requested held by CIW is as follows:

1. *Has Crystal Care Solutions notified CIW that it intends to use Y Benarth as a C2 Care Home?*

No.

2. *If the above planning application is approved, will Crystal Care Solutions need to submit an application for Y Benarth to be registered as a care home?*

Should Crystal Care Solutions wish to operate a Care Home Service in Wales an application to register under the Regulation and Inspection of Social Care (Wales) Act 2016 is required.

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Care Inspectorate Wales (CIW)
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Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.

3. Is there any proof that no individual child has stayed at Y Benarth for more than 28 days in a 12-month period?

CIW does not hold any information in respect of this.

4. It seems that the local authority, Conwy County Borough Council did not know of this provision. Does that comply with legal requirements?

We are unable to answer this question. In so far as registration under the Regulation and Inspection of Social Care (Wales) Act 2016 is concerned, any accommodation-based service must comply with planning requirements.

5. Has CIW received any complaints or queries regarding the manager or staff at Y Benarth, Park Crescent, Llanfairfechan, LL33 0AU?

No.

6. Is CIW aware of the above allegations of poor accommodation and anti-social behaviour?

No.

7. What steps can be taken to ensure neighbours are safe and that they understand the current unregistered arrangement?

Care Inspectorate Wales is unable to answer this question as it does not fall within our legal remit.

Next Steps

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
Cardiff,
CF10 3NQ
or Email: Freedomofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,

Cheshire,
SK9 5AF.

However, please note the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely