

OFFICIAL SENSITIVE WHEN COMPLETE



HIW Inspection Workbook

ADDITIONAL NOTES/OBSERVATIONS

Inspection type (e.g. GP, dental, hospital, mental health etc)	
Health Board / Organisation / Registered provider (delete as applicable)	
Hospital / Service / Practice (delete as applicable)	
Ward / Unit (where applicable)	
Tracker reference	
Date(s) of inspection	
Completed by	

Date

Time

Signature

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(Tick as applicable)

- Staff interview
- Patient interview/discussion
- Other observation

Area/ward	
Name of interviewee/role/identifier	
Time and date	

Majors

Patient journey information available in patient rooms.

Nurse witnessed being aggressive with an elderly patient who wouldn't roll over on the trolley. Patient in distress.

Patient journey information available in majors waiting area food and drink available from vending machine

Me bay in majors has three chairs patients in having iv treatment no privacy

Majors waiting 5 toilets 2 out of use cleaner struggling to keep clean

Curtains not being shut on cubicles

Patient lying naked on bed with just a nappy on not covered

Majority of patients seemed comfortable and settled

Housekeeping qr code to request additional cleaning jobs

Date

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[Empty space for notes or observations]

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Date

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