

6 March 2023

Dear

**ATISN 17219 – UK [Boiler Upgrade Scheme](#)**

Thank you for your request which I received on 1 March 2023. You asked for:

1. How many individual home owners in Wales have received grants under the UK boiler upgrade scheme specifically for air source heat pumps?
2. How many individual home owners in Wales have received grants under the UK boiler upgrade scheme for ground source heat pumps?
3. How many individual home owners in Wales have applied for grants under the UK boiler upgrade scheme and been refused as not meeting the criteria (for any grant not just for heat pumps)
4. What is the amount (money) of the grant given out under the boiler upgrade scheme in Wales?
5. How much of the grant (money) has been given to individuals applying themselves, (rather than where the application was made on their behalf)?

**Our response**

Following a search of our paper and electronic records, I have established that the information you require is not held by the Welsh Government.

This is a UK Government scheme and I believe Department for Levelling Up, Housing and Communities will have the information you require. You may contact them at 2 Marsham Street, SW1P 4DF.

The request you sent me contains personal information about you - for example, your name and address. The Welsh Government will be the data processor for this information and, in accordance with the General Data Protection Regulation, it will be processed in order to fulfil our public task and meet our legal obligations under the Act to provide you with a response. We will only use this personal information to deal with your request and any matters which arise as a result of it. We will keep your personal information and all other information relating to your request for three years from the date on which your request is finally closed. Your personal information will then be disposed of securely.

Under data protection legislation, you have the right:

- to be informed of the personal data we hold about you and to access it
- to require us to rectify inaccuracies in that data
- to (in certain circumstances) object to or restrict processing
- for (in certain circumstances) your data to be 'erased'
- to (in certain circumstances) data portability
- to lodge a complaint with the Information Commissioner's Office (ICO) who is our independent regulator for data protection

For further information about the information which the Welsh Government holds and its use, or if you wish to exercise your rights under the GDPR, please see contact details below:

Data Protection Officer  
Welsh Government  
Cathays Park  
CARDIFF  
CF10 3NQ  
Email: DataProtectionOfficer@gov.wales

The contact details for the Information Commissioner's Office are:

Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Telephone: 0303 123 1113  
Website: [www.ico.org.uk](http://www.ico.org.uk)

Any information released under the Freedom of Information Act 2000 or Environmental Information Regulations 2004 will be listed in the Welsh Government's Disclosure Log (at <https://gov.wales/about/open-government/freedom-of-information/responses/?lang=en>).

Yours sincerely