

16 March 2023

Dear

**ATISN17235 Anti-racist service delivery**

**Information requested**

Thank you for your request which I received on 6 March 2023. You asked whether an action plan setting out the existing cultural, language and interpretation needs around ESOL has been successfully completed by March 2023, and for a copy of that plan.

**Our response**

Following a search of our paper and electronic records, I have established that the information you require is not held by the Welsh Government. The Anti-racist Wales Action Plan (ARWAP) contains an action to “map out the existing the existing cultural, language and interpretation needs of minority ethnic people using social care services”, and the production by March 2023 of an action plan which sets out those needs and recommendations.

**Next steps**

If you are dissatisfied with the Welsh Government’s handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government’s Freedom of Information Officer at: Information Rights Unit, Welsh Government, Cathays Park, Cardiff, CF10 3NQ or Email: [Freedom.ofinformation@gov.wales](mailto:Freedom.ofinformation@gov.wales). Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:  
Information Commissioner’s Office,  
Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire,  
SK9 5AF

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely