

# Small Grants Yard Coverings How to Claim

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# **Grant Claim Form – How to Complete Guidance**

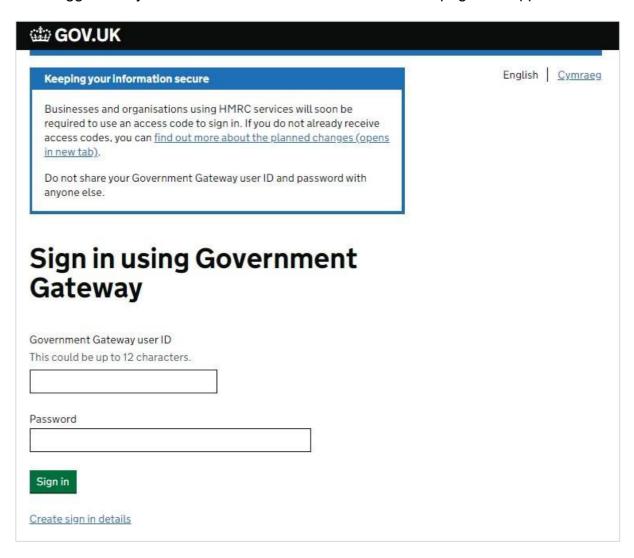
## **Important Notice**

This guide explains how to complete a Grant Claim Form and the documentary evidence required in support of a claim.

If you are encountering problems or are unable to access your online account, please contact the Customer Contact Centre on 0300 062 5004 (Open 08.30 to 17.00 Monday to Thursday and 08.30 to 16.30 on Friday).

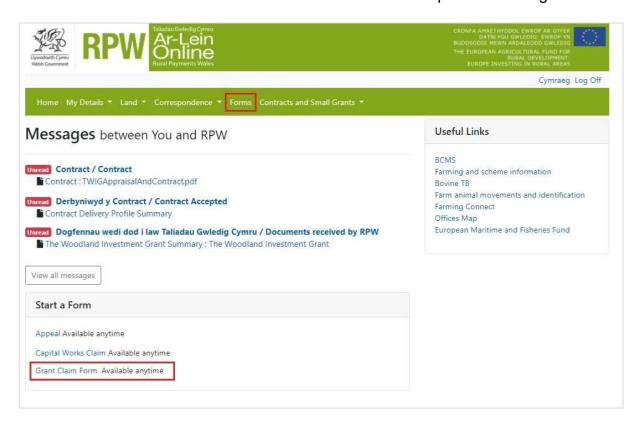
## **RPW Online Account**

The Grant Claim Form can be accessed via your RPW online Account. Once you have logged into your online account the RPW online 'Homepage' will appear.

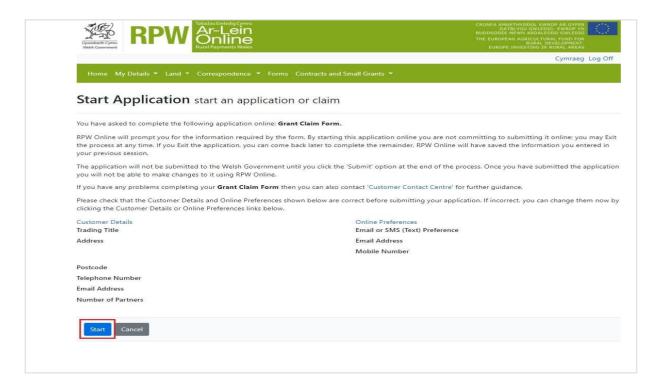


# **Accessing the Grant Claim Form**

The Grant Claim Form can be accessed via the link on the bottom left of the Home Screen (as shown below). Alternatively, you can click on the 'Forms' tab on the menu bar, and then click on the link for 'Grant Claim Form' in the blue panel on the right of the screen.



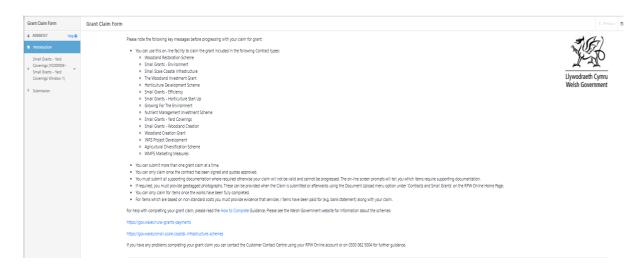
Once you have selected to start your Grant Claim Form you will see the following page. Ensure your details shown are correct, and if they are not, correct these on your RPW Online account before continuing. If you are ready to proceed, click the 'Start' button.



When you click the Start button this will take you to the Grant Claim Form Introduction Page.

# **Introduction Page**

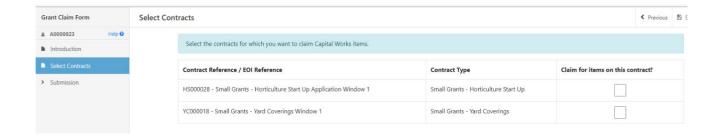
This page provides key messages about the Grant Claim Form. Please ensure you have read them thoroughly before you begin. You can access the Grant Claim Form How to Complete Guidance on the Welsh Government website (this will open a new tab on your Internet Browser) by clicking the 'How to Complete' link.



### **Select Contracts**

This page will only appear if you have more than one contract available to claim under. This can be separate contracts for the same scheme or contracts for different schemes. Select which contract(s) you wish to claim by clicking the relevant box.

As an example, the Grant Claim Form below has two contracts available to claim:



When you select a contract to claim, the scheme will appear on the left-hand side of the page. If you select more than one contract, each scheme you have selected will appear here.



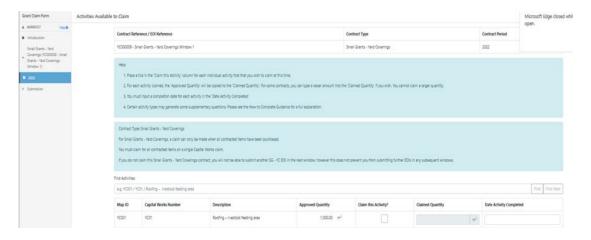
#### **Activities Available to Claim**

This screen displays the Grant Claim activities that are available to be claimed at this time, plus the contract you are claiming for.

At the top of this page is a blue Help box which provides guidance on what you need to do in order to complete your claim.

For certain Grant Claim Forms, another blue box will appear under the Help box providing more detailed scheme specific guidance relevant to the claim you have selected.

You must accurately complete the information contained in this screen. Tick the box against the activity you wish to claim. Enter the claimed quantity, and the date the activity was completed.



Note that you can only claim once for an activity, i.e., you cannot claim for part of an activity now, then submit another claim for the remaining part later.

You must only claim an activity when all work under that activity has been completed.

You must also provide documentary evidence in support of your claim as described in the following Section – Supporting Documents - Evidencing your Claim

If any of the details entered are incorrect, error messages will appear on the screen and you will not be able to submit your claim until all errors have been corrected.

## **Supporting Documents – Evidencing your Claim**

### You must submit the following with your claim:

- Invoices for all claimed items, clearly indicating the area of roof constructed.
- Geo-tagged photographs of the roofed area and supported items after the investment
- has been completed.
- Planning approval documents or proof planning permission is not required.
- SAB approval if applicable.

A geo-tagged photograph includes location information within the photograph data. Most mobile phones with an internet connection and a camera will record GPS coordinates automatically. They also record the date and time the photograph was taken. Detailed guidance on the geo-tagged photographs required and how to submit geo-tagged photographs will be available on the website at the claim stage.

Geo-tagged photographs must be submitted as supporting documentation to evidence the following:

- New roof cover.
- Relation of area to neighbouring permanent structures.
- Outlet and flow for diverted rain water.
- Outlet / method of collecting slurry from covered area and route to storage tank/store.
- Location of the slurry store / reception pit.
- The installation of supportive items, except for slurry analysis kits.
- If you are claiming for supportive items that are in more than one location you will need to submit photographs showing each location.

For primary items (roofing) a minimum of four photographs are required to show the new roof taken from different angles. Where location allows, from a North, South, East and West direction.

You can submit the invoices by scanning them and sending them via "My Messages" in your RPW Online account.

#### **Submission**

#### **Errors and Information**

This section lists any 'Errors' or 'Information Messages' contained in your Grant Claim Form. You **must** correct any errors before you can submit the Grant Claim Form.

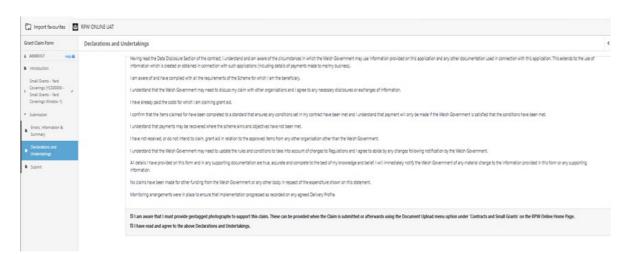
Information Messages are to prompt you on any action you may need to take, but do not prevent you from submitting your claim.



Errors or Information Messages specific to a section can be viewed by clicking the section name on the left-hand side or click the Section Name link within the Errors and Information box.

Once you have corrected any errors your Grant Claim Form is ready for submission. The submission screen will list all the activities that you have selected to claim and will also show the value of the claim.

# **Declarations and Undertakings**



You must read the Declarations and Undertakings to ensure you comply with these. Scroll down the page to read all of the Declarations and Undertakings. Once you are happy you have read, understood, and complied with these, tick the box at the bottom to proceed.

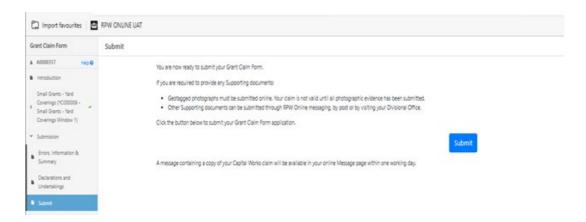
If you do not tick the box to confirm you have read, understood and complied with the Declarations and Undertakings, you will encounter an error message and will not be able to submit your claim until you have ticked this box.

For certain Grant Claims, there will be more than one tick box, please ensure that all boxes listed are ticked.

Select the **Next** button if you wish to continue.

## **Submit**

Your Grant Claim is now ready for submission. If you are ready to submit you must press the submit button. You must ensure you submit your Grant Claim Form by the deadline contained in the contract. If you fail to claim by this deadline, you will not receive payment.



Once you have submitted the claim you must submit all supporting documentation applicable. If you fail to submit all relevant supporting documentation by this deadline you will not receive payment.

## **Contact Details**

#### **General Enquiries – Customer Contact Centre**

Your first point of contact for all telephone enquiries and email correspondence should be the Customer Contact Centre where staff are on hand to provide information and answer queries.

You can use the 'Messages' page on your RPW Online account to send an enquiry to the Customer Contact Centre. Alternatively, you can use the following contact details:

Tel: 0300 062 5004

PO Box address: Rural Payments Wales, PO Box 1081, Cardiff, CF11 1SU