

Dear

Complaint in respect of ATISN 18570 BSL Charter Audit Report

Thank you for your email which was received on 7 June 2023.

I have conducted an internal review which has concluded that your original email was a valid Freedom of Information request, therefore the original decision is reversed. This is because the information you requested could be answered by provision of what we hold as recorded information. We apologise for not taking the appropriate action during your original correspondence. We have identified this as a training need for those handling Freedom of Information requests in our division and will be actioning this accordingly.

Please find attached document detailing the information you have requested on Welsh Government Officials who were interviewed by the British Deaf Association as part of their audit of Welsh Government.

Our HR Systems enable people to record if they are disabled and they then have the option of selecting that they have a hearing impairment. However, GDPR and our privacy notice mean that we cannot look up individuals to see what they have recorded. The information collected on staff diversity is published in [Welsh Government employer equality reports | GOV.WALES](#) Figures are rounded up to the nearest 10 and numbers below 5 are suppressed. Staff do not have to complete diversity data and have the option of not answering the question about disability, even if they provide other information.

Next steps

I have considered your complaint in accordance with the procedure outlined in the [Welsh Government's Practical Guide for Making Requests for Information](#) which is available by post on request or via the internet.

If you remain dissatisfied with this response you have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF.

Tel: 01625 545 745
Fax: 01625 524 510
Email: casework@ico.org.uk

Yours sincerely