



Llywodraeth Cymru
Welsh Government

Our ref: ATISN 18677
Date: 8 August 2023

Dear ,

ATISN 18677

Thank you for your request which I received on 3 July 2023. You asked for information as shown at Annex 1.

Please note that this response covers all Welsh Government applicable areas, further to you submitting your request to separately to various parts of Welsh Government.

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit
Welsh Government
Cathays Park
Cardiff
CF10 3NQ

or e-mail: Freedom.ofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House, Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113

Website: www.ico.org.uk

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely

Annex 1

Information concerning the maintenance of your corporate estate i.e. operational buildings, land and any other property (e.g. investment) and schools, if they are within your jurisdiction. Not any social housing/dwellings.

1. What type of maintenance management model does your organisation use? e.g. Managed supply-chain, single hard-fm & soft-fm contractor, internal workforce, principal contractor etc.

- **Administrative estate response**

Separate Hard and Soft FM contracts

- **Cadw response**

Total FM contract (Note:- In addition, specialist small scale maintenance relating to the conservation of the historic monument is undertaken by Cadw's inhouse direct labour team, Cadwraeth).

2. Can you provide a list of the approved contractors used?

- **Administrative estate response**

Soft FM – Vinci

Hard FM – Mitie

- **Cadw response**

Vinci

3. What are the total values of contracts granted?

- **Administrative estate response**

Soft FM – £38 Million over an 8-year contract

Hard FM – £33.7 Million over a 7-year contract

- **Cadw response**

Circa £11 Million over the full 5-year contract

4. When do these contracts expire?

- **Administrative estate response**

Soft FM – 31 March 2024

Hard FM – 31 March 2025

- **Cadw response**

January 2025

5. What services are provided in each contract?

- **Administrative estate response**

Cleaning

Security

Waste collection

Pest control

Grounds maintenance

- **Cadw response**

Cleaning

Security

Waste collection

Pest control

Grounds maintenance

General building maintenance

Electrical

Plumbing

6. What procurement method was used? e.g. Open ITT, Framework if so, which one?

- **Administrative estate response**

Soft FM – National Procurement Service Framework

Hard FM – National Procurement Service Framework

- **Cadw response**

National Procurement Service Framework