

Dear

**Request for Information – ATISN 18846**

I refer to your information request received on 17 August 2023. Your request has been set out below followed by the response to each part.

In respect of the Welsh Government and Cafcass Cymru Supervised Child Contact Centres in Wales tender you asked:

1. *Why was the tender an incomplete process?*

Response – It was abandoned following a policy decision to award lots to more than one bidder to ensure continuity of services and better value for money. The original specification did not allow for this; therefore, a decision was made to abandon and re-tender. The contract was retendered shortly after this was cancelled and has successfully been awarded - - C231/2021/2022 - See attached sell2wales contract and award notice.

2. *When was the decision made between both parties to not proceed with the tender?*

Response – A message abandoning the contract was sent on 7 September 2021 via a broadcast message on e-tender Wales to all suppliers who had registered an interest.

3. *The tender states 'This procurement exercise is being conducted on behalf of the Welsh Ministers' – please can you tell me which government minister/s made the decision not to proceed.*

Response – All Welsh Government tenders and contracts are conducted on behalf of the Welsh Ministers', the decision to abandon and re-tender was a policy decision made by Cafcass Cymru in order to obtain better value for money.

4. *Are there public records of this decision available – or transcripts from any meetings in the Senedd?*

Response – No, there is not.

5. *Will this affect provision of Child Contact Centres in Wales?*

Response – No as the contract was re-tendered and successfully awarded with more than one successful supplier in each lot.

If you are dissatisfied with the handling of your request, you can ask for an internal review within 40 working days of the date of this response. Please remember to quote the ATISN reference number above. Requests for an internal review should be addressed to:

Nigel Brown  
Chief Executive  
Cafcass Cymru  
[cafcasscymru@gov.wales](mailto:cafcasscymru@gov.wales)

You also have the right to complain to the Information Commissioner. Normally, however, you should pursue the matter through our internal procedure before you complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Telephone: 0303 123 1113

Website: [www.ico.org.uk](http://www.ico.org.uk)

Yours sincerely