

21 September 2023

Dear

Request for Information – ATISN reference 18872

Thank you for your request for an internal review into the handling of your request which was received on 22 August 2023.

I have considered your complaint in accordance with the procedure outlined in [Requesting information from the Welsh Government](#) which is available by post on request or via the internet. I can confirm that I uphold your complaint in respect of the time taken to respond to your original request and error in progressing as outlined to you by Cafcass Cymru on 23 August 2023. I apologise for the delay in sending this information to you.

I have subsequently considered your request for information and have provided the information sought at Annex 1 to this letter.

If you remain dissatisfied with this response you have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113

Website: www.ico.org.uk

Yours sincerely

Annex 1

Request:

Welsh Civil Service (as a whole) Average Working Days Lost (AWDL) figures.

The figures in the table below relate to the Welsh Government only. Figures for UK Government Departments with staff based in Wales are not held by the Welsh Government. It should be noted also that the Welsh Government amalgamated the AA and AO grades into a single Team Support grade prior to 2018.

	Financial Year				
	2018/19	2019/20	2020/21	2021/22	2022/23
TS	12.2	9.7	6.3	9.6	10.5
EO	10.3	8.7	5.8	9.3	10.0
HEO	8.3	7.5	5.6	8.1	8.0
SEO	6.5	5.8	4.8	7.3	7.9
Grade 7	3.8	3.8	3.3	4.6	4.4
Grade 6	5.9	4.9	4.1	5.5	9.9