

4 September 2023

Dear

ATISN 18884 – Patient Safety Incidences

Thank you for your request to the Welsh Government for information under the Freedom of Information Act (2000) received on 29 August 2023. In relation to patient safety incident data required to be reported under the [National Policy on Patient Safety Incident Reporting and Management](#), you have requested the following:

1. *The number of patient safety incidents related to ophthalmic harm reported each month as per applicable national policy.*
2. *The number of reported patient safety incidents related to ophthalmic harm for patients who have categorised as health risk factor R1 under the requirements of the [Eye Care Measures for NHS Outpatients](#).*
3. *A breakdown of the level of harm associated with each patient safety incident related to ophthalmic harm, as per the harm definitions set out in the [Duty of Candour Statutory Guidance](#) and the [National Policy on Patient Safety Incident Reporting & Management](#).*

For each of the above points, please provide data disaggregated by Health Board, Trust or Special Health Authority in NHS Wales from the date the policy was brought into effect to present.

Our Response

Welsh Government does not hold this information. The NHS Wales Executive collects data on patient safety incidents as stated in the policy. You may wish to contact the NHS Wales Executive by using the following:

NHSWales.Executive.Contact@wales.nhs.uk

Next Steps

The request you sent me contains personal information about you - for example, your name and address. The Welsh Government will be the data processor for this information and, in accordance with the General Data Protection Regulation, it will be processed in order to fulfil our public task and meet our legal obligations under the Act to provide you with a response.

We will only use this personal information to deal with your request and any matters which arise as a result of it. We will keep your personal information and all other information relating to your request for three years from the date on which your request is finally closed. Your personal information will then be disposed of securely.

Under data protection legislation, you have the right:

- to be informed of the personal data we hold about you and to access it
- to require us to rectify inaccuracies in that data
- to (in certain circumstances) object to or restrict processing
- for (in certain circumstances) your data to be 'erased'
- to (in certain circumstances) data portability
- to lodge a complaint with the Information Commissioner's Office (ICO) who is our independent regulator for data protection

For further information about the information which the Welsh Government holds and its use, or if you wish to exercise your rights under the GDPR, please see contact details below:

Data Protection Officer
Welsh Government
Cathays Park
CARDIFF
CF10 3NQ
Email: DataProtectionOfficer@gov.wales

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
Cardiff,
CF10 3NQ

or Email: Freedom.ofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely,