

2 October 2023

Dear

ATISN 18900 – Email Communication

Information requested

Thank you for your request which I received on 4 September 2023.

The information you have requested can be found at Annex A.

Our response

Please see our response at Annex B.

Next steps

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
Cardiff,
CF10 3NQ

or Email: Freedom.ofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely

Annex A

Under the Freedom of Information Act 2000, please can you provide the following information in relation to your past, present and future suppliers of the following services:

Email encryption

- Do you have a product or supplier for email encryption?
- If so, please can you supply details of the contractual arrangements in place including date of award, details of any Framework used or link to the advertisement, contract value and duration.
- If so, please can you indicate the plans for future procurement of this product?
- If not, please can you indicate what evaluation of the requirement for email encryption has been undertaken?
- Please can you confirm the individual responsible for managing your email encryption contract or wider cyber security contracts and provide their contact details and role title?

E-signatures

- Do you use a specific product or solution for electronic signatures?
- If so, please can you confirm the name of the supplier from which this solution is purchased.
- If so, please can you supply details of the contractual arrangements in place including date of award, details of any Framework used or link to the advertisement, contract value and duration.
- If so, please can you indicate the plans for future procurement of this product?
- If not, please can you indicate what evaluation of the requirement for email encryption has been undertaken?
- Please can you confirm the individual responsible for managing your e-signature solution contract or wider cyber security and provide their contact details and role title?

Annex B

Email encryption	
Do you have a product or supplier for email encryption?	Standard Microsoft 365 product set: Microsoft Exchange Online and Office 365 Advanced Threat Protection
If so, please can you supply details of the contractual arrangements in place including date of award, details of any Framework used or link to the advertisement, contract value and duration.	Microsoft Licences are purchased through a contract with a reseller – Softcat - contract awarded 06/12/2019 and due to end 05/12/2023
If so, please can you indicate the plans for future procurement of this product?	A mini competition is currently being undertaken through the Welsh Government ITPS(ii) Framework
If not, please can you indicate what evaluation of the requirement for email encryption has been undertaken?	Mini competitions are evaluated following the criteria under the relevant framework
Please can you confirm the individual responsible for managing your email encryption contract or wider cyber security contracts and provide their contact details and role title?	ICT Procurement: ICTProcurement@gov.wales

E-signatures	
Do you use a specific product or solution for electronic signatures?	Yes
If so, please can you confirm the name of the supplier from which this solution is purchased.	DocuSign
If so, please can you supply details of the contractual arrangements in place including date of award, details of any Framework used or link to the advertisement, contract value and duration.	The licenses were purchased through a reseller (Computacenter), the contract is for 24 months and is due to expire on the 31/03/2025. The contract value is £28,998.34 excl. VAT
If so, please can you indicate the plans for future procurement of this product?	There are no current plans beyond the contract end date at this time
If not, please can you indicate what evaluation of the requirement for email encryption has been undertaken?	N/A - e-mail encryption is undertaken using Microsoft functionality or the use of the corporate secure collaboration tool, Objective Connect
Please can you confirm the individual responsible for managing your e-signature solution contract or wider cyber security and provide their contact details and role title?	ICT Procurement: ICTProcurement@gov.wales