

20 October 2023

Dear

### **Information requested**

Thank you for your request which I received in three parts on 30 September, 1 and 3 October 2023. You asked for the following:

- all internal and external communications that the Welsh Government holds digitally concerning the grading of tour guides and guided walk leaders in Wales by Visit Wales since May 2020;
- the record of unaccredited attractions and unaccredited activity providers that have been deleted from the Visit Wales database, on a month-by-month basis, from April 2020 through to September 2023;
- all digital data concerning Visit Wales' assertion that a guided walk leader must remain within 30 minutes of their vehicle or be accredited. So, emails and any other communications held on your database from external to Welsh Government sources and sources within the Welsh Government.

### **Our response**

The information you requested is enclosed.

### **Next steps**

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,  
Welsh Government,  
Cathays Park,  
Cardiff,  
CF10 3NQ

or Email: [Freedom.ofinformation@gov.wales](mailto:Freedom.ofinformation@gov.wales)

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely,