

Data Cymru update – WSLC October 2023

VoG resident satisfaction survey

Local councils in Wales run regular resident satisfaction surveys. These are often commissioned on an individual local council basis and results are not always comparable across Wales.

To reduce costs and increase comparability, we have co-developed a resident satisfaction survey with the Vale of Glamorgan Council. It is modular, meaning that blocks of questions can be dropped in and out of the survey as required.

The survey is currently in the field, having attracted nearly 2,000 responses in around 6 weeks.

We plan to offer this survey to all local councils in Wales. If you're interested in discussing how this survey could be used by your local council please get in touch with [Sam Sullivan](#)

Training guides published

We have recently published training guides on:

- Getting your point across: An introduction to presenting data effectively
- Understanding your information: An introduction to summary statistics
- Hearing from citizens: An introduction to designing and running surveys
- Engaging with citizens: An introduction to designing and running focus groups

They are available free of charge on our website. Check them out here

Local Area Profile dashboard – beta version available


We have recently made available the final version of our local area profile tool on our website [LINK] The tool uses Census data at ward and LSOA geographies to paint a picture of local areas, covering the six themes below:


- People
- Employment and skills
- Health and care
- Transport
- Housing
- Language and identity.

For further information please contact [Suzanne Draper](#).

'Inform and Inspire' webinar programme

We host regular webinars as part of our recently launched 'inform and Inspire' webinar programme. There are two main themes to the programme:

 Our **Data to Inform** webinars offer a high-level introduction to various topics related to data, statistics and research.

 Our **Data to Inspire** webinars showcase innovative and inspiring work that we and/or other organisations are doing with data.

To book please visit [TicketSource](#).

For more information, please visit our website: <https://www.data.cymru/webinars>

To be one of the first to find out about our future sessions, '[sign up](#)' to our 'Inform and Inspire' mailing list.

We are always looking for webinar content. If you have seen, done, or are doing something interesting, innovative and inspiring with data we'd love to hear about it – successful or otherwise.

Equally, we'd love to hear your suggestions for future data, statistics or research topics you would you like to learn more about.

For further information, please contact [Suzanne Draper](#).

Capacity building - training programme coming soon...

Are you looking to learn more about collecting and using data? Do you work with data and want to extract more value from it? Are you thinking of expanding your skills?

We have developed a suite of training that will **introduce** you to:

- Summary statistics
- Presenting data
- Survey design and analysis
- Planning and delivering focus groups.

If you'd like to discuss your requirements, then please get in contact with [Sam Sullivan](#).

NEW training courses

We have recently launched two new training courses:

Data101: an introduction to understanding and using data

This course offers practical guidance to help build skills and confidence in understanding and using data. By the end of the course you will understand:

- what data is and how to find it
- the questions you need to ask to make sure you understand data
- some basic techniques for using data.

Understanding and using performance data

This course offers practical guidance to help build skills and confidence in understanding, challenging and using data. By the end of the course, you will understand:

- what performance data is and how to find it
- what you need to consider when working with performance data
- how to use performance data.

It is recommended, but not essential, that you attend our 'Data 101: an introduction to understanding and using data' training course before this course.

Both courses have two versions: one aimed at Councillors and the other aimed at all staff. We have secured funding to provide all sessions to Councillors free of charge. Each takes around an hour and a half and can be delivered online or in-person at a time / date that suits you. Numbers are normally limited to 20.

For more information, please see our [website](#).

Communities of Practice (CoP)

As we move into the new calendar year we will be engaging with our community members to find out what they want to get out of their membership and how we the community might help with this. We will also be exploring the possibility of regular meet ups to allow colleagues to share thoughts, ideas or outputs.

We are also working with colleagues from across the public sector to establish further CoPs. For instance, we are working with Welsh Government to explore a CoP for colleagues interested in geospatial data.

If you think you could benefit from being a part of these exciting new communities, please see our [CoP webpage](#) for details on how to get involved.

If you would like any further information or have a suggestion for a CoP, please contact [Róisín Roberts](#).