

24 November 2023

Dear

Complaint in respect of ATISN 19211 – National Theatre Wales

I wrote to you on 2 November to acknowledge receipt of your complaint about the handling of your request for information relating to National Theatre Wales.

Your complaint focused on the credibility that the whole of the Welsh Government archive has been searched for the information requested and no relevant information has been found.

After reviewing the information, I am satisfied that thorough searches were made to locate the information in both our electronic records and our hard copy archives, neither of which retained records relating to the request.

As for all public authorities, records are retained for a set period according to a retention schedule, after which they are destroyed. The relevant retention schedule in this case for the information you have requested is 10 years. This information is therefore no longer held by Welsh Government.

I have considered your complaint and have concluded that the original decision is upheld.

Next steps

I have considered your complaint in accordance with the procedure outlined in the [Welsh Government's Practical Guide for Making Requests for Information](#) which is available by post on request or via the internet.

If you remain dissatisfied with this response you have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF.

Yours sincerely

Deputy Director, Creative Wales