

4 December 2023

Dear

### **Request for information - ATISN 19273**

Thank you for your request which I received on 10 November 2023.

### **Your Request**

You asked for the following information regarding the decision to re-route the TrawsCymru T2 bus service in the Garndolbenmaen for the period 13<sup>th</sup> May 2021 to 6<sup>th</sup> November 2023.

- **All information and data contained in reports, letters or email correspondence relating to this issue in the date period specified.**
- **I am particularly interested in any information demonstrating how the people of Garndolbenmaen were consulted on these changes and any documents that show how in reaching this decision the legal responsibilities of the Welsh Government have been met as set out in the Well-being of Future Generations (Wales) Act 2015 and the 2010 Equality Act.**

### **Our Response**

I can confirm that the Welsh Government does not hold the information you requested. The recent re-tendering of the service and the detailed changes to timetables and route of the service is the responsibility of Transport for Wales. You may wish to contact them at the following email address:

[freedomofinformation@tfw.wales](mailto:freedomofinformation@tfw.wales)

### **Next steps**

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,  
Welsh Government,  
Cathays Park,  
Cardiff,  
CF10 3NQ

or Email: [Freedomofinformation@gov.wales](mailto:Freedomofinformation@gov.wales)

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office,  
Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire,  
SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

The request you sent me contains personal information about you - for example, your name and email address. The Welsh Government will be the data processor for this information and, in accordance with the General Data Protection Regulation, it will be processed in order to fulfil our public task and meet our legal obligations under the Act to provide you with a response. We will only use this personal information to deal with your request and any matters which arise as a result of it. We will keep your personal information and all other information relating to your request for three years from the date on which your request is finally closed. Your personal information will then be disposed of securely.

Under data protection legislation, you have the right:

- to be informed of the personal data we hold about you and to access it
- to require us to rectify inaccuracies in that data
- to (in certain circumstances) object to or restrict processing
- for (in certain circumstances) your data to be 'erased'
- to (in certain circumstances) data portability
- to lodge a complaint with the Information Commissioner's Office (ICO) who is our independent regulator for data protection

For further information about the information which the Welsh Government holds and its use, or if you wish to exercise your rights under the GDPR, please see contact details below:

Data Protection Officer  
Welsh Government  
Cathays Park  
CARDIFF  
CF10 3NQ

Email: [DataProtectionOfficer@gov.wales](mailto:DataProtectionOfficer@gov.wales)

Any information released under the Freedom of Information Act 2000 or Environmental Information Regulations 2004 will be listed in the Welsh Government's Disclosure Log (at <https://gov.wales/about/open-government/freedom-of-information/responses/?lang=en>).

Yours sincerely