

Dear

## **ATISN 20276 – Maternity Services**

Thank you for your request to the Welsh Government for information under the Freedom of Information Act (2000) received on 27 February 2024. You requested the following:

- *To disclose any WhatsApp / text / any other messaging app messages held on phones of WG officials or Ministers relating to maternity in SBUHB since March 2022. These can be internal and external messages.*

### **Our Response**

Please find attached messages as requested relating to maternity in SBUHB.

Welsh Government does not hold any information with regards to deleted messages.

With reference to your email dated 11 March (12.23) in which you refer to a document which references the Minister getting sent press lines by 'IM', I can confirm that in this context IM refers to Instant (Teams) Messaging and this would fall within the scope of your "other messaging apps".

### **Next steps**

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,  
Welsh Government,  
Cathays Park,  
Cardiff,  
CF10 3NQ

or Email: [Freedom.ofinformation@gov.wales](mailto:Freedom.ofinformation@gov.wales)

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely,

20 Oct 2022

🔒 Messages and calls are end-to-end encrypted. No one outside of this chat, not even WhatsApp, can read or listen to them. [Learn more.](#)

Hiya [REDACTED] - am around for the next hour or so if that helps - asked [REDACTED] to check 1-2-1 as thought today was an old date - in terms of the post - have lots to update on and we are again scoping our service against the Kent report and have also re- reviewed the original case / SI - to get back the family by the end of Oct - have offered the lead obstetrician of that review to sit with the family to go through - have also asked the mat and neonatal network to independently review our quality and governance processes - positive report received - happy to share both



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10:48

Ahh great , ok thanks. I'm available now if you can call on teams?

11:28 ✓✓



28 Oct 2022

25 Oct 2022

I was speaking to [REDACTED] yesterday and was going to talk to you about meeting him but need to understand the Swansea bay report as think this so far has been with population health and under the lens of CCN services in our response and not maternity

12:01

26 Oct 2022

I've spoken to [REDACTED] he is linking me up with [REDACTED] and sorting timeline briefing for us

09:44

Thanks helpful

09:46 ✓✓

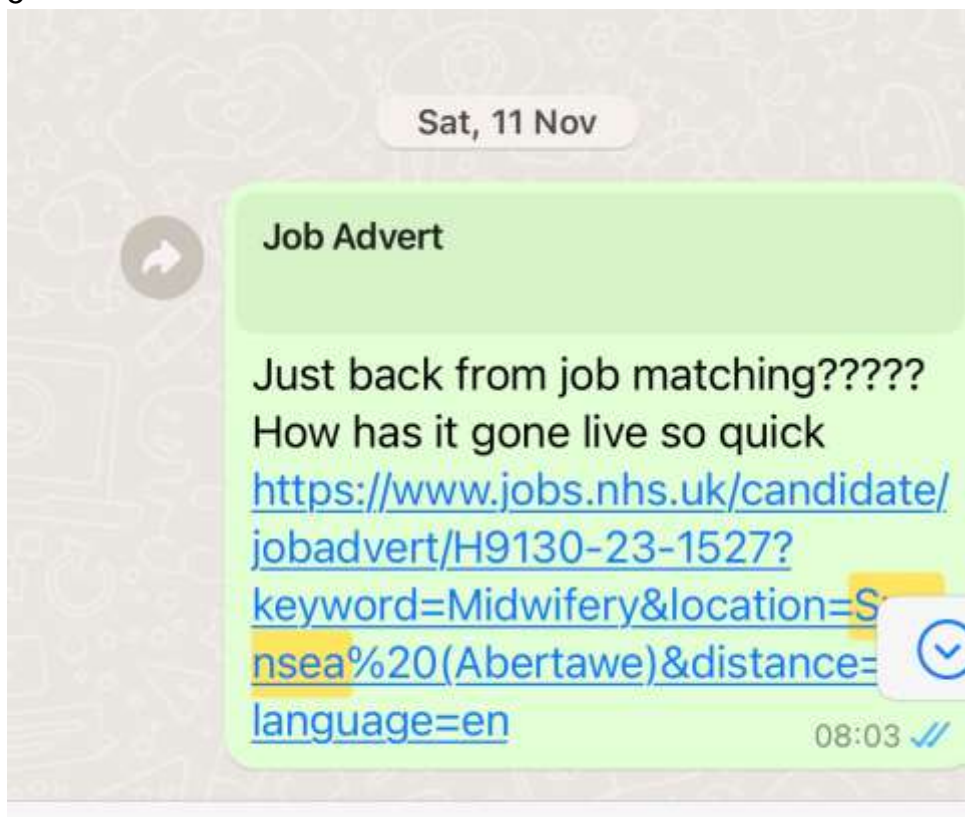
2 Nov 2022



4



5



my laptop if I'm not there

08:21

HIW unannounced in Swansea bay

10:07 ✓✓

7 Sep 2023

[Redacted]



**Nottingham maternity deaths:...**  
Police are to investig...  
[www.bbc.co.uk](http://www.bbc.co.uk)



18 May 2023

Can't get sound through headphones so may need to leave you to it

██████████ will message re lines on midwife staffing and birth centre in Swansea  
Could we catch up after

10:05 ✓✓

Alternatively  
would it work if

