

WELSH GOVERNMENT INTEGRATED IMPACT ASSESSMENT

Title of proposal:	NHS WALES PLANNING FRAMEWORK 2024-2027
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Cabinet Secretary/Minister responsible:	Eluned Morgan Minister for Health and Social Services
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SECTION 1. WHAT ACTION IS THE WELSH GOVERNMENT CONSIDERING AND WHY?

This impact assessment seeks to demonstrate how the NHS Wales Planning Framework issued in 2023 for the planning period 2024-2027 can contribute to the social, cultural, economic and environmental well-being of Wales; and how it might affect Wales and the people who live here, positively or negatively.

Introduction

The NHS Wales Planning Framework 2024-2027 (planning framework) is issued to provide the NHS local Health Boards and NHS Trusts in Wales with 'Directions' from Eluned Morgan, Minister for Health & Social Services, on what they should focus on in their Integrated Medium-Term Plans (IMTP's). IMTP's are statutory requirements. The planning framework provides the context and environmental landscape upon which the NHS plans should be developed.

The requirement to prepare an Integrated Medium-Term Plan (IMTP) stems from section 175 of the 2006 Act, as amended by the NHS Finance (Wales) Act 2014. Section 175(1) of the 2006 Act requires health boards to ensure their expenditure of funds given to them "break even" over a three-year accounting period, subject to a degree of leniency determined by Welsh Ministers.

The Welsh Ministers are required by section 175(2) to give directions to health boards requiring them to prepare a plan setting out how they will comply with the duty in section 175(1). While section 175 only applies to Health Boards, using powers to direct NHS trusts set out in section 19(1) of the 2006 Act, the Welsh Ministers have effectively imposed the same reporting obligations on NHS trusts.

National organisations and the Special Health Authorities: Health Education Improvement Wales and Digital Healthcare Wales are not under any obligation to complete an IMTP, however, along with other national organisations, they do so by way of adopting the framework as a means by which to direct their planning.

The NHS Executive has been operating since 1 April 2023, and this will be the first year for the NHS with these new arrangements in place. This planning framework is key to ensuring organisations understand the importance of this new governance and the focus on stability and improvement.

[NHS Wales Executive - NHS Wales.](#)

The planning framework is issued annually, to provide the context and 'directions' to organisations with NHS Wales as to what their three-year IMTPs should focus on and the process that they will be subject to. The planning framework sets out the submission arrangements whereby the plans are submitted to Welsh Government, the assessment arrangement, approval arrangements and the how the organisations will be monitored against their plans during the forthcoming year.

Over the last few years, the focus for the NHS has been on the response to the COVID-19 pandemic, as well as continuing to respond to people with urgent, emergency, and

essential health conditions. The current financial challenges that the system is experiencing because of COVID, BREXIT and inflationary pressures means that the NHS is operating in a challenging environment. The NHS still needs to plan but this planning framework recognises that position and states that resources must be optimised and offers specific areas for the NHS to focus on delivering. This is intended to offer stability to the service and enable organisations to refresh their existing plans and offer updates on their timescales and expected milestones.

The national programmes will continue to support the delivery of services that make the most of the finite resources available. They must not drive costs but reinforce best practice through quality, efficiency, and patient experience. The National Programme areas remain:

- Enhanced Pathways of Care (formerly Further Faster)
- Primary and Community Care
- Six Goals for Urgent and Emergency Care
- Planned Care and Cancer
- Mental Health, including CAMHS

In issuing this planning framework the Minister is giving a strong sense of direction for staff to work cohesively. This is essential with current unprecedented challenges and demand pressures. Whilst dealing with these pressures, this planning framework identifies the underlining essential approach to deliver greater efficiency, reduce waste, harm and variation and improve health inequalities.

As part of the Value & Sustainability agenda the planning framework focuses on ensuring these areas are delivered, and progress on these will be a key feature of assessing organisations plans:

- Continued progress in reducing reliance on high-cost agency staff
- Ensuring strengthened 'once for Wales' arrangements to key workforce enables such as recruitment/digital
- Maximising opportunities for regional working
- Redistributing resources to community and primary care where appropriate and maximising the opportunities offered by key policies such as Further Faster
- Reducing unwarranted variation in interventions
- Increasing our administrative efficiency, to enable a reduction in administrative and management costs as a proportion of our spend base.

Five Ways of Working – Wellbeing of Future Generations (Wales) Act 2015

In developing the NHS Wales IMTP Planning Framework 2024-2027 the Health and Social Care Group, Welsh Government has had regard to the *Wellbeing of Future Generations (Wales) Act 2015*, and in particular the five ways of working set out below:

❖ Long term

The IMTPs are three-year plans but should draw on an organisation's 10-year strategy and clinical strategy, ensuring the longer-term is clearly in mind. The three-year IMTPs will

seek to set out what actions will be taken forward in the immediate three-year period that will support the longer-term directions and goals.

This planning framework covers a three-year period 2024-2027. In developing it the longer term has been considered. Key topics and requirements for inclusion in the IMTPs are ones that will continue to impact for many years to come, such as the introduction of Duties of Quality and Candour, innovative and digital solutions, financial investment and strengthened prevention, partnership, governance and planning arrangements.

A new aspect for this years' planning framework are the Duties of Quality and Candour which became statutory requirements for NHS bodies in April 2023. The positive long-term impacts of these duties will be the further enhancement of an open and honest culture, which is widely associated with good quality care. This is linked to improving patient safety, encouraging learning and may act as an incentive for reducing incidents.

Long term trends that are highlighted in the directions from this planning framework include:

- **Reducing Waste** – The **Bevan Commission** have recently produced a report '**What a waste!**' which calls for a focus on the problem of inappropriate waste in the delivery of health and social care in Wales and urgent action to address it. Reducing waste will play a crucial role in tackling the enormous challenges ahead and in developing more prudent and economically, socially, and sustainable services and support.
- **Improving population health** is important in terms of long-term trends as well. The aim of the NHS when it was set up in 1948 was to do that and therefore support the economy, meaning the workforce would be fitter and healthier. Over the last 75 years, with the NHS celebrating that landmark this year, times have changed. New techniques, new diagnostics and new treatments have meant that people are able to be diagnosed more thoroughly, at times at an earlier stage in their clinical pathway, with more screening programme available. Organisations are looking at how to manage not just the screening programmes but what happens after the diagnosis and to make sure treatment is available as swiftly as possible if needed.
- **Impacts on physical and mental health** are important. Public Health Wales has recently undertaken a survey which sought to test what factors people in Wales believe to be important to them. 1,076 panel members responded the Time to Talk Public Health survey conducted in June 2023. [Time to Talk Public Health Panel Publications - Public Health Wales \(nhs.wales\).](#)

Key findings include:

- 6 in 10 people said they would be likely (**38%**) or very likely (**23%**) to take up the offer of face-to-face bystander to violence training if offered.
- **39%** of people said they had witnessed violence in the last 12 months.
- **37%** of people said they were currently waiting for a hospital appointment, test or to start medical treatment with the NHS.

- When asked which of the seven areas of housing should be the top three priorities for action in Wales, the area's most commonly ranked in the top three were: home affordability (**84%**), home quality (**80%**), and home security (**44%**)
- **61%** of people said they would be more likely to use a community pharmacy's walk-in services if they knew it was taking steps to reduce its impact on the climate.
- Only **21%** strongly agreed they are able to find time to do the things that matter for their mental well-being.
- The **socio-economic duty** came into force in Wales on 31 March 2021. Its aim is to improve decision making and helps those who are socio-economically disadvantaged. It puts tackling inequality at the heart of decision making, and will build on the good work public bodies are already doing. It is key to underpinning the focus and direction for NHS Wales when they develop their plans.
- **Technology** supported the way in which we were able to work remotely throughout the pandemic. It meant that many people without front facing jobs were able to work from home and new ways of working were able to be developed to support staff and patients. More virtual appointments between patients and clinicians were supported both in primary care with GPs and in secondary care consultants. The development of Consultant Connect software rollout also meant that clinicians were able to seek and obtain advice from each other to speed up diagnosis and treatment options. More can be achieved by introducing new technologies and new ways of working. [Digital and data strategy for health and social care in Wales \[HTML\] | GOV.WALES](#)
- **Chief Scientific Officer; report – 10 years +**

The report published in August 2023 acknowledges that Wales has an aging population. By 2038 almost one in five people in Wales is projected to be 70 years or over. Old age dependency ratio will have changed from 1 to 5 to a projected almost 1 to 3 between 2000 and 2038. Life expectancy in the UK has grown at a slower rate than other similar countries in the last 70 years.

The report says consideration should be given to mitigating the drivers of poor health to optimise life expectancy, particularly among the most deprived groups, to support reductions in health inequalities.

[Science Evidence Advice \(SEA\) \(gov.wales\)](#)

[4. Debate: 'NHS in 10+ years: An examination of the projected impact of Long-Term Conditions and Risk Factors in Wales: 10 Oct 2023: Senedd debates - TheyWorkForYou](#)

❖ Prevention

Across health and social care there are the traditional aspects of prevention in terms of healthy lifestyles, such as reducing smoking, working towards and maintaining healthy weight but also the broader aspects of prevention.

A broader prevention approach could be early advice or screening for patients, early diagnosis to prevent further deterioration, prevention of a patient to come to harm while

waiting for the next stage of their clinical pathway, preventing deconditioning while waiting to be transferred home or to a new setting, preventing a patient suffering pain and distress at the end of their life etc.

This planning framework supports the broader prevention agenda and recognises it is important in breaking the negative cycles. Preventing illness and preventing deterioration of illness when waiting for treatment is addressed in the new 3 P's policy published in August 2023 to

- Promote healthy behaviours
- Prevent deconditioning whilst waiting
- Prepare for treatment and recovery

[Promote, prevent and prepare for planned care \[HTML\] | GOV.WALES](#)

The National Clinical Framework and a series of Quality Statements that have been produced by Welsh Government also support the prevention agenda and recognise the need to reduce demand in the future.

Links to Quality Statements

[The quality statement for cancer \[HTML\] | GOV.WALES](#)

[The Quality Statement for women and girls' health \[HTML\] | GOV.WALES](#)

The new Duties of Quality and Candour mean a consistent approach to quality and safety to ensure learning and improvement to prevent recurrence of incidents. This planning framework recognises the need for organisations to work within the requirements of these duties and to adopt the six domains of quality and the six enablers as foundations on which to plan their services.

Quality treatment and services will help prevent deterioration in someone's condition and ensure they have the best care first time, making the most of resources available and using them to the best effect.

Quality Domains	Quality Enablers
<ul style="list-style-type: none">• Safe• Timely• Effective• Efficient• Equitable• Person centred	<ul style="list-style-type: none">• Leadership• Workforce• Culture• Information• Learning, improvement and research• Whole system approach

An impact assessment toolkit is available to the NHS to help them in their decision making to ensure that quality and safety support that process.

It is also essential to maximise resource utilisation across the system and service delivery will be supported with this through the Welsh Government Value and Sustainability Board, Chaired by the NHS Chief Executive.

This planning framework recognises that there is not one easy solution, plans and decisions will need to be a balance taking into account the policies and their impacts on different problems and solutions.

Integration

This planning framework seeks to bring together the key policies within health that will impact on the NHS in Wales. This planning framework seeks to alert organisations to new laws, regulations and plans, for example reference to the new statutory duties of Quality and Candour.

There is a need to build an integrated seamless service that is recognised by A Healthier Wales which was refreshed in March 2021. [Written Statement -A Healthier Wales Action Review and will be refreshed again during this period to reflect the requirement for transformation in the context of current pressures.](#)

Integration can be in several forms, and these have influenced the development of this planning framework. It can be in relation to health and social care, primary and secondary care and through a wider range of topics that impact on people's health.

- ◆ The health of the population of Wales is not just influenced by health interventions but equally by the **wider determinants of health** e.g. housing, transport, environment, education etc. Health organisations will need to work with their partners and stakeholders to ensure that decisions that are taken across these areas also generate multiple benefits; for example, that transport links ensure people are not isolated and can reach work, learning and leisure opportunities, that housing is of good quality and that environments enhance people's wellbeing. In developing this planning framework, policy colleagues across the Welsh Government portfolios were asked for views and contributions.
- ◆ Acknowledgment of '**anchor institutions**' has recently come to the fore. The Health Foundation's 'Anchors in a Storm' article demonstrates the importance of anchor institutions in supporting and nurturing the communities within which they sit. The top two lessons include purposely tackling inequalities in health and co-producing with communities, both of which lay at the heart of our principles and should be reflected in the next IMTP cycle. [The Health Foundation - Anchors in a Storm](#)
- ◆ The **impact of employment** on the health of individuals is crucial. The impact of COVID-19 related employment changes, insights for interventions to influence health and health equity are key areas, when tackled can reduce inequalities in health. [Good, fair work - Public Health Wales \(nhs.wales\)](#)

Integration is at the heart of this planning framework to ensure these are featured in NHS organisations IMTPs, increasing the prominence of these in the minds of those delivering services.

Collaboration

Collaboration underpins both the development of this planning framework and the directions to NHS organisations it gives.

- ◆ This planning framework has been discussed at regular intervals with **key stakeholders** such as Welsh Government policy colleagues, Chief Executives of NHS Wales, Directors of Finance, and Directors of Planning and through networks with social care colleagues and those across wider government departments where topics converge such as economy, environment, education etc.
- ◆ The **Minister for Health and Social Services, the Deputy Minister for Mental Health & Wellbeing and Deputy Minister for Social Services** agree with the development of this planning framework and the directions and priorities that it sets.

This planning framework ensures that NHS organisations are fully aware of the importance of collaboration and increases the prominence of these in the minds of those developing the plans which ultimately will be the guidance for delivering services.

- ◆ The health organisations produce their IMTPs. They work collaboratively with other organisations, particularly within the public, third and independent sectors, to ensure their health plans are aligned to the Regional Partnership Board Area Plans and the Public Service Board Wellbeing Plans.
- The **Accelerated Cluster Development** ensures collaboration and connection with the wider health and social care partnerships. With a direction of travel to enable diagnosis and treatment in the community to ensure patients can be cared for closer to home.
[Strategic Programme - Primary Care One \(nhs.wales\)](#) [1 – ACD overview - Primary Care One \(nhs.wales\)](#)
- ◆ The key topics and requirements call for joint work and discussions with partner organisations, stakeholders, as well as the public, to ensure that decisions are relevant and make a positive difference to people's lives.

Involvement

NHS Wales organisations, local authorities, third and independent sector are aware of the IMTP planning cycle process. The expectation is that organisations will be able to involve colleagues further in the development of their plans.

It is important that organisations understand 'what matters' to the people affected by the topics highlighted in this planning framework and how might they be involved in delivering services which mitigate the effects.

Compassionate Leadership is key to the requirement to focus on “how” services are delivered. It recognises that leadership is a most crucial aspect to ensure delivery of expectations and ambitions. The NHS Executive will lead on this work and the ethos of Compassionate Leadership has influenced the development of this planning framework. [Leadership - HEIW \(nhs.wales\)](#).

Impact

This planning framework fulfils the duty for Welsh Ministers to issue ‘Directions’ to the NHS in Wales under the NHS Wales Act 2006 and the amended duties set in the NHS Finance (Wales) Act 2014. This planning framework provides the context within which health boards and other NHS organisations are expecting to address the challenges they face during 2024-2027.

This planning framework, and the IMTPs (plans) that emanate from it, are statutory requirements. This planning framework will provide reassurance and direction around what is needed next to keep services joined up and support patients and staff over the next three years. These directions from the Minister highlight the need for activities to address inequalities and to ensure women and children, and other sections of the communities in Wales are not disadvantaged in gaining access to care and treatment. It confirms that anti-racism plans need to be progressed by the NHS organisations.

This planning framework will be issued by the Minister for Health and Social Services and will provide clear messages to the NHS in Wales and its stakeholders key strategic and operational factors. It will act as the foundation for the IMTPs going forward.

For Chief Executives and other professionals across NHS Wales the planning framework is a significant document. Issued annually each autumn it guides the development of the organisations’ IMTPs. It provides a mechanism for the Minister to convey the government’s requirements and priorities for the period ahead.

Costs and Savings

No financial cost has been incurred in scoping and developing this planning framework by the Health and Social Services Group within the Welsh Government.

This planning framework includes elements to ensure the NHS identifies cost savings. This includes being underpinned by **Value based Healthcare (VbH)** and prudent principles and pathways, that fully align to the National Clinical Framework. (NCF). The Value and Sustainability Board are also working closely to advise the NHS in Wales on how to ensure prudent decisions are made.

The NHS in Wales is facing unprecedented challenges in terms of its financial position. This framework has been developed observing the pressures in the system as a whole.

[Written Statement: Update about Budget 2023-24 \(9 August 2023\) | GOV.WALES](#)

[Oral Statement: Update on 2023-24 Financial Position \(17 October 2023\) | GOV.WALES](#)

These important approaches provide opportunities to demonstrate that organisations are delivering the required standards and values across the health and care system, many of which are no cost /cost saving in financial terms. [Home - Value in Health \(nhs.wales\)](#)

Mechanism

Legislation is not proposed in the development of this planning framework and as such a regulatory impact assessment is not required.

This planning framework has issued by the Minister for Health and Social Services in December to provide directions to NHS Wales on the way in which it must plan for the next years.

This planning framework reinforces the statutory responsibility that NHS health boards and NHS trusts must produce three-year balanced plans. Through defining priorities these directions indicate the transformative approach to provide sustainable health care services with good outcomes for the people of Wales within the unprecedented financial and workforce constraints following the Covid 19 pandemic and exiting the European Union.

SECTION 8. CONCLUSION

8.1 How have people most likely to be affected by the proposal been involved in developing it?

The planning framework is the mechanism by which the “Directions” from Eluned Morgan, Minister of Health & Social Services to NHS Wales are issued to the NHS in Wales. This is a statutory requirement for NHS Local Health Boards and Trusts to respond to those directions and submit their plans. Special Health Authorities and other national organisations follow the remit of the planning framework by way of good practice.

Through this planning framework the NHS organisations are “Directed” to produce three-year plans which are named Integrated Medium-Term Plans or IMTP’s. The document brings together Welsh Government commitments and policies, providing the context and environment landscape on which the NHS Plans should be developed.

Individual Integrated Impact Assessments (IIAs) have been undertaken for the policies, programmes, legislation and mechanisms that this planning framework brings together. These IIAs assess how the people of Wales will be affected by the different NHS activities delivering health services.

The planning framework indirectly impacts on everyone living and working in Wales (over 3 million people) providing the focus for the health service to reduce inequalities and improve health outcomes within the current challenging parameters of reduced workforce and available finance. The plans developed by the NHS organisations will set out how people within the organisation’s responsibility will be cared for and how services will be managed.

While not everyone will have been afforded the time to play into this planning framework many individuals and groups will have met the Minister and written to her all of which will influence the Minister in making her decision on what to include as priorities for the service in making their plans.

Organisations themselves will often have patient representatives and groups who provide feedback on care and treatment they have received and provide useful insight and proposals for improvements. These can be fed through into the plans that organisations prepare by way of a response.

Many of the people working in NHS organisations, developing plans and delivering services, from Chief Executives to operational staff in hospitals to workers in the community pharmacies, GP practices etc. have opportunities to contribute to the plans that are developed through the bottom-up planning processes that organisations operate. Accelerated Cluster Development is one way in which primary care colleagues are taking an active role in planning and organising services that are readily available to their client population. [Accelerated Cluster Development Toolkit - Primary Care One \(nhs.wales\)](#)

This planning framework supports a consistent approach and identifies priority areas are addressed across the NHS. [About Us - NHS Wales](#)

The expectation is on NHS organisations to collaborate and involve their own stakeholders, including the people in Wales receiving healthcare, in the development of

and response to this planning framework. This includes children and their representatives; people with protected characteristics under the Equality Act 2010; Welsh speakers and Welsh language specialist groups; as well as other people who may be affected by the proposal.

8.2 What are the most significant impacts, positive and negative?

This planning framework should have a positive impact on people across Wales. This planning framework is underpinned by the long-term future vision of “A Healthier Wales” (AHW), the strategic plan for health and social care in Wales to focus on health and wellbeing, and on preventing illness. The planning framework helps to support the delivery of AHW in requiring three year IMTPs from organisations to achieve the goals.

This planning framework brings a positive impact to healthcare by identifying priorities for NHS organisations whilst stressing the requirement to optimise resources. If the Welsh Government did not provide guidance and priorities this could lead to an inconsistent approach which would widen health inequalities. Women, children and other sections of the community in Wales are highlighted to ensure quality and levels of service are given attention with positive impacts. Furthermore, it is essential to have guidance in the current financially constrained environment where all delivery is being carefully considered and reviewed.

Significant positive impacts for people of Wales come through improvements in ways of working for NHS bodies and the focus on priority areas which have been identified for having positive benefits, particularly on protected groups, examples include:

- the adverse impact of long waiting times and this framework has been influenced by initiatives such as the 3P’s policy which seeks to Promote healthy behaviours, Prevent deconditioning whilst patients are waiting and to Prepare patients for treatment and recovery and the Ministerial Priority for improvements to Planned Care.
- the direction to improve access and use primary and community care as close to home as possible for people will impact positively on all especially vulnerable groups. A drive towards community level diagnostics will be part of this. Having care closer to home also means quicker access to better diagnostics, leading to better health outcomes. Furthermore, children will be supported positively through the new GMS contracts where there will be a requirement for health screening for children.
- having mental health as a ministerial priority will have a positive impact for children who have suffered from the impact of lock down and the restrictions brought by Covid-19. A recent report [Young people’s mental health deteriorated at greater rate during the pandemic | University of Oxford](#) The research was led by [Professor Willem Kuyken](#) at Oxford University’s [Department of Psychiatry](#). Young people who went through the pandemic were more likely to experience increased depression, social, emotional and behavioural difficulties and worsening general mental well-being.

- While mental health declined in both groups over time, those in the pandemic experienced a worsening in their mental health:
 - Cases of depression increased 8.5% in those going through the pandemic versus 0.3% in the pre-pandemic group.
 - Cases of high/very high social, emotional and behavioural difficulties increased 7.9% in the pandemic cohort vs 3.5% in the pre-pandemic cohort.
 - Cases of possible/probable mental health difficulties increased 12.8% in the pandemic group versus 4.5% in the pre-pandemic group
- value based health care, which is seeking to reduce waste, harm and variation in care. It's principals of equity and reducing unwarranted variation bring a positive impact overall through reducing health inequalities.
- addressing health inequalities by local health Boards. The Duty of Quality supports the improvement of quality and safety for patients being treated and the Duty of Candour requires an open approach by all local NHS Health Boards and NHS Trusts.
- The Bevan Commission's report – What a Waste – to focus on the problem of inappropriate waste in the delivery of health and social care in Wales and urgent action to address it. [Home - Bevan Commission](#) [What-a-Waste Final Formatted.pdf](#)
- Digital transformation by reducing travel and will also have a positive impact for rural communities to access specialist services virtually.
- The new innovation strategy - Wales Innovates: Creating a stronger fairer greener Wales intends to deliver a more cohesive environment for health and innovation. Creating a positive impact through the mission to be a coherent innovation ecosystem where the health and social care sector collaborates with industry, academia and the third sector to deliver greater value and impact for citizens, the economy, and the environment. [Wales innovates: creating a stronger, fairer, greener wales \(gov.wales\)](#)

This panning framework will have a positive impact on people working in NHS Wales, there are over 100,000 people directly employed by NHS Wales as at 31 March 2023 [Staff directly employed by the NHS: as at 31 March 2023 | GOV.WALES](#). Giving guidance to NHS organisations to enable them to plan in the medium term gives security and guidance to the whole of the NHS Wales.

In Mid-October 2023 the Senedd debated 'NHS in 10+ years' – An examination of the projected impact of long-term conditions and risk factors in Wales. The Minister for Health and Social Services set out the changes that have taken place and what is needed for the

NHS in 10 years, including the announcement that the action in A Healthier Wales will be reviewed by the end of March 2024. [Plenary 10/10/2023 - Welsh Parliament \(senedd.wales\)](#)

The debate was supported by the Science Evidence Advice – NHS in 10+ years
An examination of the projected impact of long term conditions and risk factors in Wales –
Sept 2023. [Science Evidence Advice \(SEA\) \(gov.wales\)](#)

The directions in this planning framework take account of the identified health inequalities and direction of travel for the next 10 years, this particularly highlights the requirement to focus on children and young people as they have suffered more with negative health impacts. Research by the University of Oxford indicates that the impact of the pandemic on children and young people’s mental health and well-being could be significant. More information on the impact on children and young people can be found at [Coronavirus and me results.](#)

All NHS organisations have their part to play in making sure that the by adopting best practices and support for their own staff they are helping to deliver better health and care services for their populations, organisations must continue to develop their Anti-Racism plans. Adopting the standards in health and social care helps to drive and support our Welsh economy. [Stronger, fairer, greener Wales: a plan for employability and skills | GOV.WALES](#)

Health and social care services need to plan to meet the needs of their respective populations and must do so regardless of age, race, religion, sex, and sexual identity, etc. Organisations need to ensure that people have equal access to information and support.

8.3 In light of the impacts identified, how will the proposal:

- **maximise contribution to our well-being objectives and the seven well-being goals; and/or,**
- **avoid, reduce or mitigate any negative impacts?**

This planning framework is underpinned by the Well-being of Future Generations (Wales) Act 2015, providing the overarching building blocks that are needed, through the five ways of working (long term, prevention, integration, involvement, and collaboration). It is also underpinned by ‘A Healthier Wales’.

This planning framework supports the NHS organisations to contribute positively to the well-being goals and objectives. It indicates that they are important to Ministers and required by the NHS, giving a consistent message to all NHS organisations at the most senior level.

Having this planning framework should bring about positive contribution to all the goals:

- a prosperous Wales
- a resilient Wales
- a healthier Wales
- a more equal Wales
- a Wales of cohesive communities
- a Wales of vibrant culture and thriving Welsh language
- a globally responsible Wales

This planning framework is a key tool in the direction of a healthier and more equal Wales and directs the planning of NHS services which in turn should bring about a positive contribution to these goals. NHS services should impact positively indirectly on the remaining goals, for example a healthy population leads to a prosperous, resilient Wales and the influence of increasing focus on local primary care brings about cohesive communities.

There are positive impacts for Welsh speakers through consistency of approach and the influence of Health and Social Services Welsh Language Strategy *More than just words*.

<https://gov.wales/sites/default/files/publications/2019-04/follow-on-strategic-framework-for-welsh-language-services-in-health-social-services-and-social-care-2016-2019.pdf>

The Welsh language is important in the delivery of health and social care. For many people, being able to access information or describe their symptoms and talk with professionals in their preferred language is key to getting the right treatment and care. Health boards and trusts are subject to Welsh Language Standards (regulated by the Welsh Language Commissioner), which are a set of legally binding requirements that aim to improve bilingual services.

8.4 How will the impact of the proposal be monitored and evaluated as it progresses and when it concludes?

This planning framework provides the “Direction” for the NHS organisation three-year Integrated Medium-Term Plans (IMTP’s).

Monitoring and evaluation is undertaken by way of reporting by the NHS organisations to Welsh Government. There are a number of mechanisms

- NHS organisations will submit their plans for assessment before 2024/2027 delivery period. Planning, policy, programme, delivery, workforce and finance colleagues will feedback on the plans and through this alignment with and value of this planning framework is assessed.
- NHS Directors report to a wide group of Welsh Government officials including delivery, policy and planning colleagues with qualitative and quantitative data which

gives an opportunity to assess if this planning framework has supported the organisations to stay on track with their plans.

- Six monthly progress meetings between senior leaders of Welsh Government and NHS bodies.
- Six monthly meetings between the Minister and the Chair of NHS Local Health Boards and Trusts.

Post implementation review and evaluation is undertaken through meetings of Assistant Directors of Planning and Directors of Planning. These meetings will review the process and outcomes and will provide feedback to Welsh Government Officials.