

15 April 2024

Dear

ATISN 20285: Request for information about service charges and rent de-pooling by Cartrefi Cymunedol Gwynedd Cyfyngedig (CCG) / Adra (Tai) Cyfyngedig and Welsh Government

Information requested

Thank you for your request which I received on 6 April 2024. You asked for:

Copies of everything in respect of the de-pooling of Service Charges from Rents concerning Cartrefi Cymunedol Gwynedd Cyfyngedig (CCG), now known as Adra (Tai) Cyfyngedig, and Welsh Government. Including copies of all regulations and instructions issued by Welsh Government in respect of de-pooling Service Charges and Rents, copies of all correspondence between CCG/Adra and Welsh Government and records made of any telephone conversations.

Our response

From my preliminary assessment I estimate that it will cost more than the appropriate limit set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004 to answer your request. The appropriate limit specified for central government is £600. This represents the estimated cost of it taking over 24 hours of time to determine whether we hold the information and to thereafter locate, retrieve and extract it.

In order to provide you with the information that you have requested, it would require **an examination of 3,240 records relating to Adra service charges, 3,934 records relating to Cartrefi Cymunedol Gwynedd Cyfyngedig service charges and 1,119 records relating to de-pooling. On the basis that it would take approximately one minute to review each document to reach a decision about whether it was relevant to your request as currently submitted and extract the information from it, this exercise would likely take approximately 139 hours.** Consequently, I have decided not to provide you with the information you have requested. You will however, be interested in Welsh Government's published policy in this area: [Rent and service charge standard 2020 to 2025 \(gov.wales\)](https://gov.wales/rent-and-service-charge-standard-2020-to-2025)

You may wish to refine your request by narrowing its scope by being more specific about the information you particularly wish to obtain, including any dates or periods of time relevant to the information required. Perhaps you can be more specific about what your request is aiming to achieve and provide us with search terms in this regard. If you do refine your request in this way, this will be treated as a new request.

You will also wish to refer to the contents of Repa Antonio's letter to you dated 28 March 2024.

Next steps

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
Cardiff,
CF10 3NQ

or Email: Freedom.ofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely