

12/12/2024

Dear

Schools' Hwb domain migration – ATISN 22142

Information requested

Thank you for your request which I received on 27 November 2024. You asked for documentation related to the migration of schools from local domains to the Hwb domain. This includes any project planning documentation, the rationale for migration, details on the design, planning, and approval process, the methodology used for the migration, and costs.

Our response

I have established that the information you require is not held by the Welsh Government.

While the Welsh Government does not hold the specific documentation you have requested, it is important to note that the Hwb platform is already available to every learner and practitioner within maintained schools in Wales.

The Welsh Government is committed to delivering a national approach which provides a wide range of bilingual tools, resources and services. Since 2019 the Welsh Government has been working collaboratively with local authorities to enable schools to maximise the transformational benefits of digital and technology in education.

To fully embrace the benefits of this national approach, local authorities have been supporting their schools to utilise the services available through Hwb to create a personalised and safe ecosystem which prepares their learners to thrive in a global digital society

Local authorities are responsible for managing and supporting their schools' education technology strategy. The decisions around migrating schools from legacy or corporate systems to the national Hwb platform rests with local authorities. Therefore, Welsh Government does not hold the requested documentation.

While Hwb is not mandated, the Welsh Government will continue to promote the benefits of a consistent approach across schools to maximise and leverage the advantages of a national digital platform.

The Welsh Government prioritises the security and safeguarding of all Hwb users. The platform adheres to rigorous standards to protect sensitive data, ensuring a safe and reliable digital learning environment. To find out more about the level of due diligence that is undertaken by the Welsh Government to ensure digital services are fit for purpose and compliant visit our [Trust Centre](#).

Welsh Ministers remain committed to delivering a national approach to digital services, to ensure that all maintained schools have equitable access to support the curriculum for Wales and underpin personalised learning with access to anytime, anywhere secure digital services.

For further information about the Hwb platform, including guidance and support for local authorities and schools, please visit our Support Centre.

Should you require further clarification or assistance, please feel free to contact us.

Yours sincerely,
James Thomas
Senior Hwb Delivery Manager
Welsh Government

Next steps

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at: Information Rights Unit, Welsh Government, Cathays Park, Cardiff, CF10 3NQ or Email: Freedom.ofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely,