

19 June 2025

Dear

Reference - ATISN - 24728

Thank you for your email of 15 May 2025 requesting the following information:

Your Request

- 1. All correspondence (including emails and letters) between HIW and the Welsh Health Boards relating to governance arrangements for commissioning and monitoring services provided by The Kaleidoscope Project (TKP), from January 2023 to May 2025.*
- 2. All correspondence between HIW and The Kaleidoscope Project relating to how TKP's services across Wales are configured, from Jan 2023- May 2025*

Our Response

Please find attached enclosures, which contain information held by HIW that is captured by this part of the request.

In responding to your request, we have decided that certain information is exempt from disclosure. Our application of the exemption is set out in Annex A to this response.

Information being withheld	Section number and exemption name
Third party personal data in the form of names and contact details relating to staff within HIW, LHBs and third party organisations.	Section 40(2) of the Freedom of Information Act. Personal data protected by the General Data Protection Regulation and Data Protection Act 2018.

HIW has responded to you on several occasions regarding the above service, including eight information requests. We trust that you now have everything you need on this matter.

Next Steps

HIW operates within the Welsh Government's framework for handling Freedom of Information requests. If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,

Cardiff,
CF10 3NQ

or Email: Freedomofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:
Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely

Enclosures:

1. ATISN 24728 - Recorded correspondence in response to Question 1
2. ATISN 24728 - Recorded correspondence in response to Question 2

Annex A

This Annex sets out the reasons for the use of the exemptions as outlined in the response.

Section 40(2) - Personal Information

Section 40(2) together with the conditions in section 40(3)(a)(i) or 40(3)(b) provides an absolute exemption if disclosure of the personal data would breach any of the data protection principles.

‘Personal data’ is defined in sections 3(2) and (3) of the Data Protection Act 2018 (DPA 2018) and means any information relating to an identified or identifiable living individual. An identifiable living individual is one who can be identified, directly or indirectly, by reference to an identifier such as a name, an identification number, location data, an online identifier or one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of the individual.

We have concluded that, in this instance, the information requested concerns third party personal data.

Under Section 40(2) of the FOIA, personal data is exempt from release if disclosure would breach one of the data protection principles set out in Article 5 of the General Data Protection Regulation (GDPR). We consider the principle being most relevant in this instance as being the first. This states that personal data must be:

“processed lawfully, fairly and in a transparent manner in relation to the data subject”

Although we do not believe the disclosure of personal data to be necessary in order to comply with the request, we also believe that the ‘fairly’ and the ‘transparent’ requirements of the above principle would not be satisfied in that any individuals caught by the request would have no reasonable expectation that their personal information would be put into the public domain. Thus, we believe release of this information into the public domain would be unfair and incompatible with the purpose for which the data was originally obtained. It has therefore been withheld under section 40 of the Freedom of Information Act. Section 40 is an absolute exemption and not subject to the public interest test.