



Llywodraeth Cymru
Welsh Government

Our ref: ATISN 25098

19 September 2025

Dear ,

Request for information: ATISN 25098

Information requested

Thank you for your request which I received on 28 August 2025. You asked for the following information:

All documents/records/communications supporting the closure of Bassaleg Bridge in August 2021 and all documents/records/communications relating to Bassaleg Bridge subsequent to its closure in August 2021 to current date.

Our response

As your request currently stands, I believe it will be very time consuming to deal with as our recorded information is not set out in a way that is easily accessible.

Following a search on our electronic filing system for documents on “supporting the closure of Bassaleg Bridge in August 2021”, it yielded over 900 items. If I calculate that it will take one minute per item for an official to review the information to ascertain whether it is captured by the request, it will take them 15 hours. A search for documents on “Bassaleg Bridge subsequent to its closure in August 2021 to current date” yielded 600 items, this will take an official over 10 hours to review each item.

This means the time it will take to locate, retrieve and extract the information requested will be substantial. If I estimate it will take more than 24 working hours of time to determine whether we hold the information and to thereafter locate, retrieve and extract it, the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004 allow me to refuse to deal with it. The appropriate limit specified for central government is £600, representative of the estimated cost if taking over 24 working hours of time.

In order for me to search for the information you are seeking, it would be helpful if you could provide a more specific request for information, for example by narrowing its scope, such as reducing the timescale and being more specific about the type of

communication you are interested in. If you do refine your request in this way, this will be treated as a new request. Otherwise, I am unable to process your request as it stands.

Next steps

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
Cardiff,
CF10 3NQ

or Email: Freedomofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely