

13 November 2025

Dear ,

Request for Information - ATISN 26281

Thank you for your correspondence received on 21 October which has been processed as a request for recorded information under the Freedom of Information Act (FoIA).

You asked for:

1. Anonymised summaries or thematic reviews of complaints received by Cafcass Cymru between 2020 and 2025 that relate to:
 - Alleged failures in safeguarding practice involving children under the age of 3
 - Domestic abuse or coercive control
 - Concerns about trauma-informed practice or developmental harm.
2. Internal audits or reviews conducted by Cafcass Cymru or commissioned externally that examine complaint trends or safeguarding decision-making in cases involving very young children.
3. Any internal guidance or training materials used by Cafcass Cymru between 2020 and 2025 that address:
 - Trauma-informed assessment of pre-verbal children
 - Safeguarding thresholds in cases involving coercive control
 - Practitioner language and framing in reports to court.

Our response

We do not hold information matching the description of points 1, 2 and the first bullet of point 3.

In respect of the remainder of point 3:

- the Cafcass Cymru Domestic Abuse guidance provides information and advice to Cafcass Cymru practitioners on victims of domestic abuse, and in relation to features of coercive and controlling behaviour [Domestic abuse practice guidance: Cafcass Cymru | GOV.WALES](#) ; and
- the Cafcass Cymru *Top Tips for Child Centred, Succinct & Analytical Child Impact Reports* internal guidance provides guidance to Cafcass Cymru practitioners re: their language and framing in reports to court. I have attached it to the covering email with this letter.

If you are dissatisfied with our handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to:

Nigel Brown
Chief Executive
Cafcass Cymru
cafcasscymru@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. Normally, however, you should pursue the matter through our internal procedure before you complain to the Information Commissioner.

The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113
Website: www.ico.org.uk

Yours sincerely