

21 July 2025

Dear

Request for Information - ATISN 24928

I wrote to you on 11 July 2025 regarding your request for information.

You have asked for the following information:

Data on the number of breakdowns for the calendar years 2023 & 2024 on Welsh Motorways and A roads broken down as follows:

- The number of breakdowns per year, per month, per day
- Which months have the most breakdowns reported
- Which day in the week do most breakdowns occur
- Geographical locations of breakdowns
- Which roads do the most breakdowns occur on

Our response:

We hold some data for your request but as advised only on roads for which the Welsh Government are responsible. We are not required to keep information about breakdowns so there is a difference in the detail kept between North/Mid Wales and South Wales.

Annex A contains a table of the information requested from April 2024 to December 2024. As advised in my acknowledgement letter to you information for 2023 and the first three months of 2024 has been released under a previous Fol 19640 and I provided the link to the information.

Next steps

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response.

Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
Cardiff,
CF10 3NQ

or Email: Freedom.ofinformation@gov.wales.

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely

Annex A

Breakdowns on the Welsh Government Motorway and Strategic Trunk Road April 2024 to December 2024

Incidents by day of the Week	Number
Monday	1653
Tuesday	1496
Wednesday	1451
Thursday	1561
Friday	1796
Saturday	1373
Sunday	1373
Grand Total	10703
Incidents by Month	Number
April	1286
May	1432
June	1203
July	1381
August	1296
September	1062
October	1042
November	1000
December	1001
Grand Total	10703
Incidents by Route	Number
A40	17
A4042	3
A4232	153
A44	1
A449	34
A465	12
A470 (s)	391
A470 (n)	3
A477	1
A48	17
A48M	93
A483 (n)	497
A487 (n)	2
A494	270
A5	7
A55	3255
A550	5
M4	5811
M48	131
Grand Total	10703