

Log of correspondence in respect of Fol – Ref ATISN 26276

Date	Communication	Subject	Detail	Attachment
11 December 2024	OoWS Supplier Meeting	Case-UK explained at meeting they have been taken over by The Busy Group	Page 3 – under Supplier update	Doc 1 - Redacted
26 June 2025	Email	Email sent to [REDACTED] from [REDACTED], Busy Group on the Management Structure at Case-UK	Email with an attached letter	Doc 2a - Redacted Doc 2b - Redacted
17 July 2025	Meeting	[REDACTED] met with [REDACTED] and [REDACTED], BUSY Group at Welsh Government Offices in Newtown.	Discussion on the delivery of the Out of Work Service and In-Work Support Service Contracts – no notes taken.	
9 July - 12 August 2025	Teams Meeting	E-mail conversation chain between Out of Work Service Team and Case-UK/BUSY Group arranging meetings of 17 July 2025 and 2 September 2025.		Doc 3 Redacted
2 September 2025	Meeting at Royal Welsh Showground - Builth Wells	E-mail attaching agenda for meeting between Out of Work Service and In Work Support Service Teams of the Welsh Government and Case-UK/The Busy Group	No minutes of meeting were taken.	Doc 4a Doc 4b Redacted