

28 November 2025

Dear

Re: ATISN 26317 Ukrainian Hub

Thank you for your follow up request to ATISN 26269 which was received on 30 October 2025. You asked:

- 1) If we could suggest who might hold details of the cost of the Ukrainian hub that recently opened in Cardiff.
- 2) Whether any other hubs for any refugees have received Welsh Government Funding during the past five years and, if so, how much.

Our response

- 1) Please contact the Ukrainian Hub Cymru Wales directly about their funding. As they are not a public organisation, they are not required to respond to Freedom of Information requests. Their contact details are:
ukrhubcardiff@gmail.com
- 2) On 3 November 2025, we wrote to you to request clarification of what you meant by “hubs for refugees”, as this term can refer to a wide range of services and facilities. As we did not receive a response, we are unable to process this part of your request. Under Section 1(3) of the Freedom of Information Act, a public authority is not obliged to comply with a request where clarification is required and has not been provided.

If you are still seeking this information, please resubmit your request with the necessary clarification.

Next steps

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
Cardiff,
CF10 3NQ

or Email: Freedom.ofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely,