

11 February 2026

Dear

Complaint in respect of ATISN 26514

Further to your email of 15 January 2026, I have now concluded an internal review into the handing of your information request, which was considered in accordance with the procedure outlined in the [Welsh Government's Practical Guide for Making Requests for Information](#).

The scope of my internal review has been to consider whether HIW was right to determine that the information you requested is exempt from disclosure under **Section 30 - Investigations and proceedings** of the Freedom of Information Act. I also took into consideration the public interest in maintaining the exemptions and spoke with relevant staff involved in responding to your information request.

I have concluded that HIW's response was appropriate, and that the complaint is not upheld. The original decision to apply exemption from disclosure under **Section 30 - Investigations and proceedings** of the Freedom of Information Act was properly engaged. The release of the requested information will jeopardise an ongoing investigation which could further compromise any regulatory action, if necessary, as per the Independent Health Care (Wales) Regulations 2011.

In applying the public interest test, I reached the conclusion -that the need for HIW to protect the supply of information from confidential sources is vital to ensure that these sources are not deterred from cooperating with public authorities and secondly, preserving the integrity of the ongoing investigation outweighs the disclosure of the requested information.

If you remain dissatisfied with this response you have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF.

Yours sincerely

Director of Strategy and Engagement
Healthcare Inspectorate Wales